



## 01 LEARN BASIC CPR

FREE CLASSES OFFERED THIS SUMMER

Citizen CPR and Tulsa Parks are teaming up with other area locations to offer FREE training in basic CPR, using the American Heart Association's "Family & Friends CPR" format. These are courses for the layperson, including basic CPR with hands-on practice, and a demonstration of how Automated External Defibrillators work.

Sponsors include the Emergency Medical Services Authority (EMSA), American Heart Association, Cox Radio and All Souls Church. The classes will be held on six Saturdays, from 9:30 a.m. to noon. To register, visit [www.tulsacpr.com](http://www.tulsacpr.com) or call (918) 596-3600.

<b>JUNE 9</b>	<b>JULY 28</b>
Whiteside Park 4009 S. Pittsburg	All Souls Church 2952 S. Peoria Ave.
<b>JUNE 23</b>	<b>AUGUST 11</b>
Hicks Park 3443 S. Mingo	Owasso Center 301 S. Cedar, Owasso
<b>JULY 14</b>	<b>AUGUST 25</b>
Case Center 1050 W. Wekiwa Rd., Sand Springs	Bixby Community Center 211 Cabaniss, Bixby

\*Note: These are **not** certified classes required for childcare or health care providers.

# CITY LIFE

MAY 2018

## IN THIS EDITION OF CITY LIFE

**01**  
**HELP SAVE A LIFE**

Sign up for free basic CPR training this summer. Call (918) 596-3600.

**02**  
**FLOOD AWARENESS**

Get flood insurance, know your risk and be prepared for possible flooding.

**03**  
**BASIC METER READING**


Learn how to read your water meter and check for possible leaks at home.

**04**  
**CHECK SEWER SERVICE**

Locate and inspect the condition of your sewer clean-out, back-water valve.

**+ PLUS: FREE MULCH AVAILABLE AT CITY SITE**

WWW.CITYOFTULSA.ORG | TULSA311@CITYOFTULSA.ORG | CALL 311



Tulsa

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## 02 AVOID FLOODED AREAS

MAY IS FLOOD AWARENESS MONTH

Know your risk of flooding. Floods are the most common and costly disaster in the United States. Everyone is at risk – even those who don't live close to rivers and creeks. Just because a property has not flooded in the past does not mean that it won't in the future. Flood risk can change over time.

During a 30-year mortgage, homes located in high-risk flood zones have a 26 percent chance of flooding compared to a 9 percent chance of fire. Most insurance does not cover flood damage. You need flood insurance to protect your home. Renters can buy contents coverage even if the structure is not insured. In Tulsa, buildings in the floodplain may qualify for a 40 percent discount on flood insurance.

Spring rain can bring severe and sudden flooding. Never walk through flood waters – six inches of moving water can sweep you off your feet. Remember the phrase, "Turn Around, Don't Drown," and avoid driving through flooded areas, as most flood deaths occur in cars.

To learn more about your risk of flooding, visit [www.floodsmart.gov](http://www.floodsmart.gov) or contact the City of Tulsa Customer Care Center at 311 or (918) 596-7777 for a free flood zone determination. City staff is available to help you understand the flood risk to your property, interpret floodplain maps, explain flood insurance and provide technical assistance to help protect your property from flood damages.

## 03 READING A METER

### SIMPLE WAYS TO CHECK FOR LEAKS

Does your water bill seem high? Do you suspect a leak? Here are some ways to check your water meter for billing accuracy or water leaks:

**Where is My Water Meter?** It's probably in your front yard, in the grass, near the street, or in the back yard/side yard. Look for a cast iron lid on the ground with the words "water meter." Remove the lid to expose the meter, which is about 12 inches into the ground. When you finish checking the meter, replace the lid securely.

**What Do the Dials Mean?** The large dial with the red hand shows volume in 1 – 10 gallons. If no water is being used, the leak indicator (small red triangle) should not be moving. If everything is turned off on the property and the triangle is still moving, then a leak may be possible.

**What Do the Numbers Mean?** The first digits on the white background measure water use by 1,000 gallons and are read for billing each month. The black background digits on the right side show the one gallon, 10-gallon, and 100-gallon amounts, which carry over to the next month's billing.

**How Is My Meter Read?** Simply read the numbers shown on the odometer (this records total water usage) from left to right to take your meter reading. Every turn of a black number measures 1,000 gallons. Every turn of a white number in the first black register measures 100 gallons. The second black register measures in 10 gallons. The "0" at the end is the place holder.

**How Do I Check for Leaks?** Look for dripping faucets, shower heads and fixture connections. Also check for leaks in your irrigation systems and outside spigots. Tighten pipe connections and replace fixtures if necessary. To check for a toilet leak, put a few drops of food coloring in the tank and see if it appears in the toilet bowl before you have flushed.

If you would like help finding or fixing a water leak, call a plumber. If you suspect an error in your bill, call the Customer Care Center at (918) 596-9511.

## SPRING GARDENING

### PICK UP FREE MULCH AT CITY SITE

Spring is a busy time for taking care of gardens, lawns, trees and shrubs. Many gardeners rely on mulch to play an important role in keeping plants healthy.

Mulch is a protective covering spread or left on the ground to add nutrients back to the soil, retain moisture by reducing evaporation, suppress weeds, maintain an even soil temperature, and prevent erosion. Mulch can be used under beds of shrubs, trees, annuals, perennials and ground covers.

Mulch also may be used in problem areas, such as deep shade or droughty sites where plants may be difficult to maintain. A wide range of organic and inorganic materials may be used as mulch, including wood chips, grass clippings and other yard waste.

Free organic mulch is available at the City of Tulsa's mulch site, 2100 N. 145th East Ave. Anyone may take the free mulch while supplies last. Hours are 7:30 a.m. to 5 p.m., seven days a week, excluding City holidays. Free firewood also is available at the mulch site while supplies last. Those who pick up firewood need to bring their own tools.

Tulsa's mulch site also serves as a free drop-off location for Tulsa utility customers to dispose of green waste such as grass, leaves and tree trimmings. Customers need to show the site monitor a current driver's license with a Tulsa address or a City of Tulsa utility bill. Non-Tulsa residents and commercial businesses may drop off at the mulch site for a small fee. For more information, visit: <http://bit.ly/cot-mulch>



## 03 SEWER MAINTENANCE

### CHECK CLEAN-OUT, BACK-WATER VALVE

A sewer clean-out is a vertical pipe that provides access to a property's sewer service, allowing homeowners or plumbers to clear blockages that disrupt service. A clean-out cap is typically white PVC or metal, about 4 inches in diameter, and located near buildings.

Both homeowners and tenants should locate and inspect their clean-out cap before a plumbing emergency occurs. Keeping the caps screwed onto the clean-out helps prevent possible sewer backups caused by yard debris, dirt, and other items entering the sewer system. Capping also stops excessive inflow and infiltration, which can overload our system and cause sewer overflows.

A back-water valve is the resident's protection against sewer back-up into the structure. If water tries to back up from the sewer mainline, the valve prevents sewage from backing up into the building. Back-water valves are typically located either outside near the building or in a floor drain in a basement. Those outside have a cap similar to a clean-out cap and a vertical pipe down to the valve.

You can protect yourself from sewer problems by making sure you have an accessible clean-out, keeping your sewer line in good condition, and by making sure you have a functional back-water valve.