



CITY OF
Tulsa
A New Kind of Energy.

Repetitive Loss Area #49

Hager Creek
W. 81st St. & S. Elwood Ave. Area



August 17, 2017



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Bill Robison, P.E., CFM
Engineering Services



ENGINEERING SERVICES

August 17, 2017

Dear Resident/Property Owner:

Once considered the most flood-prone city in America, Tulsa has worked hard to reduce or eliminate flooding of its homes and neighborhoods. The City joined the Federal Emergency Management Agency's (FEMA) National Flood Insurance Program (NFIP) in 1974 and through decades of effort is now recognized as a national leader in flood hazard mitigation. As a result, property owners in Tulsa receive as much as 40% discount on their flood insurance.

A key component of the NFIP has been its focus on Repetitive Loss Properties, which make up only 1 percent of insured properties, but account for over 30 percent of flood insurance claims payments. A Repetitive Loss Property is defined by FEMA as any property that has been paid two or more flood insurance claims of \$1,000 or more in a 10-year time period.

The NFIP recently expanded its flood hazard mitigation program to include the identification of "Repetitive Loss Areas" (RLA)—those properties near an existing Repetitive Loss Property that may be subject to the same general flooding conditions. In most instances, 95% of the properties in an RLA will never have experienced flooding—especially if the cause of damage is shallow, overland flow due to local drainage conditions. Once the City has identified an RLA, we are required to contact the owners and residents of the area and work together to develop a plan to reduce or eliminate flooding in the neighborhood.

Your property has been identified as being in a Repetitive Loss Area. We want to re-emphasize that this does not mean your property has flooded or is even likely to flood—only that it is in the same area, and in a similar geographical situation, as an existing Repetitive Loss Property.

You can protect your property from flooding. We would like to invite you to participate in our flood prevention and mitigation efforts for your neighborhood. We need your input. What can we do, working together, to eliminate potential flood losses in your area? We look forward to hearing from you.

To learn more about your risk of flooding visit www.floodsmart.gov or contact the City of Tulsa Customer Care Center at (918) 596-7777.

Sincerely,
CITY OF TULSA, ENGINEERING SERVICES

Bill Robison, P.E., CFM
Senior Special Projects Engineer
Stormwater Project Coordination

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Acknowledgements

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Repetitive Loss Area #49

Hager Creek

W. 81st St. & S. Elwood Ave. Area

Overview

Repetitive Loss Area (RLA) #49 is located in the Hager Creek drainage basin, on West 81st Street, east of S. Elwood Ave., and west of the Richard L. Jones Airport and the Jenks Levee. The Hager Creek basin, above the RLA is rapidly urbanizing, the the Tulsa Hills Shopping Center, new Jenks school, apartments, and new residential subdivisions. Major flooding has occurred in 1984 and 1986. Shallow flooding events have been reported by homeowners several times per year. The Hager Watershed, a tributary to Polecat Creek, is 2.3 sq. mi. in size, extending from W. 64th St. on the north, to W. 91st St. on the south; S. Union Ave. on the west, to S. Elwood Ave. (Arkansas River, Jenks Levee & Jones Airport) on the east. Four single-family residences and one Bed and Breakfast are included in the Repetitive Loss Area. Three of the single-family residences in the original RLA #49 have been acquired by the City of Tulsa under FEMA's Hazard Mitigation Grant Program. The RLA is located in the NFIP Floodway and Floodplain.

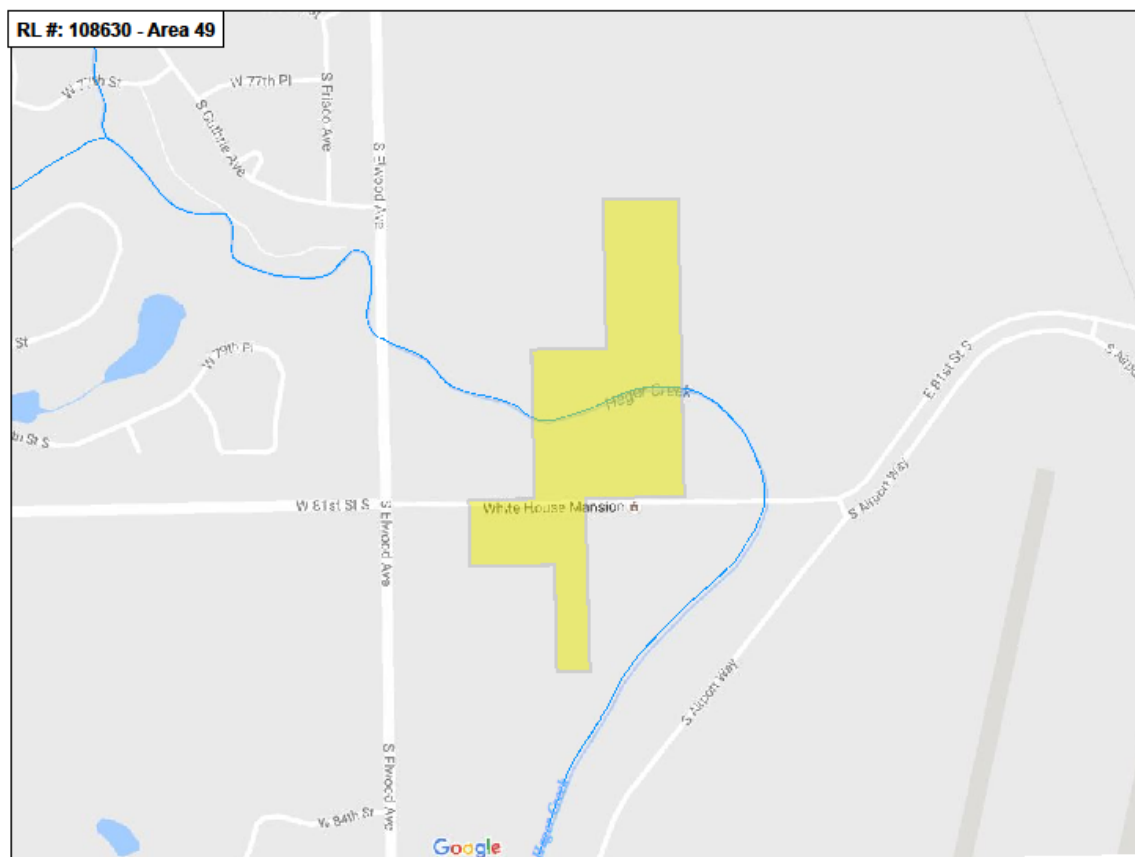
The general location of RLA #49 is shown on the map on page 2, and a more detailed aerial photo/topography map on page 4. The detailed map identifies residential properties, County Assessor parcels, floodplains and the existing storm sewers and inlets system.

I. Background

During the post-World War building boom of the 1950s and 1960s, Tulsa expanded rapidly east and south into the basins of Mingo, Joe, Haikey and Fry creeks. Because of the city's climate and the broad floodplains along these creeks, this growth brought with it an increased risk of flooding. And indeed, by the mid-1980s floods were occurring almost yearly and flooding had become Tulsa's most destructive natural hazard. One researcher at the time declared Tulsa "the most flood-prone community in the nation."

Tulsa was not unique in its rapid post-war development and attendant risks. Cities across America were experiencing similar problems as they spread out into prosperous subdivisions. In response, the U.S. Congress created the National Flood Insurance Program (NFIP) in 1968 to help property owners protect themselves from flood losses. The NFIP offered flood insurance to homeowners, renters, and business owners if their community participated in the NFIP and agreed to adopt and enforce ordinances that met or exceeded FEMA requirements for reducing the risk of flooding.

Tulsa joined the NFIP in 1974, and through great effort and considerable expense has significantly reduced its exposure to flooding. As a result, Tulsa has been awarded a Class II rating in the NFIP's Community Rating System (CRS), which grants its residents a 40 percent discount on the cost of flood insurance for structures in the Special Flood Hazard Area (SFHA), also known as the 1% or 100-year floodplain. Since the Biggert-Waters Flood Insurance Reform Act of 2012, many properties have seen a substantial increase in their premiums, making this discount even more important.



RLA #49 is situated in the Fry Ditch No. 2 drainage between S. 69th E. Ave. between E. 97th St. and E. 98th St.

For its part, the NFIP is continually faced with the job of paying claims while trying to keep the price of flood insurance at an affordable level. Properties that flood repeatedly—known as “repetitive loss properties,” have been a particular problem for the program: Although they make up only 1 percent of insured properties, they account for one-third of all claims payments (about \$200 million a year, or \$4.5 billion to date). A repetitive loss property is defined by FEMA as any property that has been paid two or more flood insurance claims of \$1,000 or more in a 10-year period.

Consequently, one of the requirements of the CRS is that communities identify all repetitive loss properties in their jurisdiction and work with the owners in finding ways to reduce or eliminate future flood damage. This initiative has been very successful in reducing flood losses and claims.

FEMA has recently extended its repetitive loss program to include “Repetitive Loss Areas” (RLA). To maintain a Class II rating in the CRS, Tulsa is now required to analyze the area surrounding each of its repetitive loss properties and identify any neighboring properties (including uninsured ones) that may be subject to the same general flooding conditions. This group of nearby properties is then designated as an RLA. The City is required to contact the owners of the properties in the RLA, inform them that they are located in an area subject to flooding, and develop a plan for mitigating or eliminating flooding in the area, much as has been done for the individual repetitive loss properties.

It is important to note that most of the homes in an RLA—perhaps as many as 80% or 90%—may not have experienced flooding of any kind. What they have in common is being subject to the same general geographical and flood conditions as the nearby repetitive loss property. It should also be stressed that the flooding events in question may have had little or nothing to do with overflow from a creek, but perhaps may have been the result of storm sewer backup or overland flow from a neighbor’s property into a low-lying, slab-on-grade home or garage.

The location of RLA #49 is shown on the aerial photo/topography map on page 4, below. The map identifies residential properties, County Assessor parcels, floodplains, and the existing storm sewers and inlets systems.

II. Location

Hager Creek is located in southwest Tulsa, and is part of the Southwest Master Drainage Plan, which also includes Nickel and Mooser creeks. The Hager Creek basin is very flat, located in the alluvial floodplain of the Arkansas River. The channel of Hager Creek is a 3.2 mile open channel, a tributary to Polecat Creek. The construction of the Jenks Levees have permanently altered the direct flow of Hager Creek into the Arkansas River.

Located on the north and south sides of W. 81st Street, east of S. Elwood Ave., the RLA is surrounded by the Jenks Levee on the north and east, and is totally located within the NFIP 100-year floodplain. Further, the Repetitive Loss property is also located within the Floodway.

III. History

Development

The two remaining homes in RLA #49 were constructed between 1940 and 1963.

Flooding

Major floods affecting the RLA occurred in 1984 and 1986. Minor flooding has been reported by the homeowners as an annual occurrence.

Improvements

Stormwater detention ponds have been constructed in all new upstream developments to compensate for the increased stormwater runoff from the new developments. These improvements have not eliminated overbank and overland flow flooding during exceptionally heavy storms or removed RLA #49 from the City’s Regulatory Floodplain. Three of the RLA #49 single-family residences have been acquired by the City of Tulsa.

RL #: 108630 - Area 49



IV. Research and Analysis

The analysis of Repetitive Loss Area #49 was conducted by the Project Team through interviews with City officials, research into Engineering Services and Stormwater Drainage files, including the USACE's *Tulsa Urban Study Southwest Watershed Feasibility Study*, Wilbur Smith & Assoc., *Southwest Master Drainage Plan- Final Report, Nov., 1987*. The review also included review of the City's extensive flood history documentation, assessment of insurance claims, field trips to the RLA, interviews with home owners and questionnaires mailed to the residences soliciting information about prior and existing flooding issues.

Agencies and Organizations

The City of Tulsa's Storm Drainage & Hazard Mitigation Advisory Board (SDHMAB), which also serves as the City's Hazard Mitigation and CRS Committee, and the CRS Public Participation Involvement & Information Committee (PPI) met monthly during the two-year Repetitive Loss Area Planning process. Each committee was updated on the status of the planning process, discussed issues, and provided guidance. Research and analysis were done in accordance with guidelines from the Federal Emergency Management Agency (FEMA), the National Flood Insurance Program (NFIP) and the Community Rating System (CRS).

Local, State & Federal Agencies and non-profit organizations are represented on the PPI Committee. The RLA plans were discussed at the PPI Committee meetings, and other agencies such as TAEMA were contacted by phone or email. The RLA plans were presented to City Council for adoption; the agenda was made public and furnished to the media. The council meeting is a public meeting and the local media was present at the meeting. In addition the council meetings are aired on our local government network TV channel TGOV.

Participating agencies and organizations involved were: City of Tulsa (CoT) Storm Drainage & Hazard Mitigation Advisory Board, CRS PPI Committee, CoT Communications Department, CoT Development Services, Working in Neighborhoods, CoT Engineering Services, CoT Finance Department, CoT Legal Department, CoT Streets & Stormwater, CoT Water & Sewer Department, Child Care Resource Center, Indian Nations Council of Governments, Tulsa Area Emergency Management Agency (TAEMA), Disaster Resilience Network, Metropolitan Environmental Trust, Oklahoma Insurance Department, Tulsa Association of Realtors, U.S. Army Corps of Engineers.

Plans, Studies and Documents

The following City of Tulsa and FEMA documents were used in the analysis:

- FEMA Flood Map 40143C0369L
- *Flood Insurance Rate Map*, City of Tulsa, October 16, 2012
- *Regulatory Floodplain Map Atlas*, Tulsa Engineering Services, October 2016
- *Tulsa Urban Study, Southwest Watershed Feasibility Study*, USACE, 1977
- *Southwest Master Drainage Plan - Final Report*, Wilbur Smith Associates, Nov., 1987.
- *2014 City of Tulsa Hazard Mitigation Plan Update*, Flanagan & Assoc., 2014

- City of Tulsa *Stormwater Management Plan*
- Stormwater Design Criteria Manual: Critical Neighborhood Flood Control Projects
- Stormwater Capital Improvements List, City of Tulsa, Engineering Services

Capital Improvements Plans

The City of Tulsa has implemented the Hazard Mitigation Plan and the Repetitive Loss Area Plans' recommended mitigation measures by acquiring three of the five RLA #49 residences. There are plans to install a stormsewer box culvert along W. 81st Street to the Arkansas River, through both Jenks Levees and the railroad tracks

Flood Insurance Data

Both remaining residences currently maintain flood insurance policies.

Claims Data.

Two flood insurance claims totaling \$11,873, for flood events in 1994 (\$5,016) and one in 2000 (\$6,857.44), have been filed. The individual claims averaged about \$5,935.

Field Surveys and Site Visits

Site visits were conducted during the study, primarily to confirm foundation type and view local on-site overland flow drainage patterns.

Review Drainage Patterns.

The Project Team examined aerial topography maps, master drainage plans, storm sewer plans, City Customer Care Center complaints and comments, and conducted field checks to determine area drainage patterns and identify flooding problem areas. Nine complaints to the Customer Care Center have been received from RLA residents. The results of the research and analysis are described in the following paragraphs and summarized in the table below.

Structures

The Project Team made visits to RLA #49 to determine the situation and condition of the structures. Visual analysis was verified by queries of Tulsa County Assessor data.

Structure Type.

The two remaining structures in RLA #49 are single-family residences, and one (the White House) is a semi-commercial Bed & Breakfast type facility.

Foundation Type.

The type of foundation was determined by field investigation and query of Tulsa County Assessor records. All the structures have crawl space foundations.

Condition of Structures.

The condition of the residences in the RLA was determined by field investigation and the County Assessor's records. The structures are in Average condition. These findings are summarized in the following table.

Properties in the RLA

Address	Structure Type	Foundation Type	Year Built	Condition
Property 1	Commercial	Crawlspace	1940	Average
Property 2	Exempt CoT			
Property 3	Single Family Res	Crawlspace	1963	Average
Property 4	Exempt CoT			
Property 5	Exempt CoT			

Notification

Annual Floodplain Notification. Each year, in March, the City notifies all homeowners and residents living in a 100-year floodplain that their properties are subject to flooding and informs them of what steps they can take to protect their residences and families, including the purchase of flood insurance.

Annual Repetitive Loss Area Notification. Residents in Repetitive Loss Area #49 are notified annually that their homes are in a Repetitive Loss Area, and are potentially subject to damage from overbank flooding on Hager Creek.

Property Owners/Residents Notification. Property owners and residents/occupants were advised of the Repetitive Loss Area study and analysis by letter, were sent a questionnaire soliciting information and input, and asked to contact the City for more information or a copy of the completed RLA Plan.

Public Participation and Involvement. City Staff/Consultants interviewed homeowners to brief them on the Repetitive Loss Area Analysis Study/Plan, receive their input, and discuss possible mitigation measures.

Property Owner Response to Notifications. There have been three responses to notification from property owners and residents in RLA #49. One property owner said the garage flooded from overland flow from the street. A second resident said only the yard flooded, and mentioned erosion problems along the creek. A third respondent said their house has flooded numerous times.

Conclusions

Based on flood data, the *Hager Creek Master Drainage Plan*, site surveys and feedback from residents and homeowners, the causes of damage have been over bank and overland flow. The two remaining properties are located in the 100-year floodplain and one is located in the floodway.

V. Mitigation Measures

Overview

The Master Drainage Plan for the Hager Creek Basin identifies acquisition, floodproofing and maximum upstream detention as the most cost-effective solutions for flooding in RLA #49. The City has acquired and cleared six properties, while two other lots are empty and in private ownership. There are presently no funded Capital Improvement Projects for future flood control projects that would benefit this area.

Individual Mitigation Measures: What You Can Do

Individual property protection actions are usually undertaken by property owners on a lot-by-lot, building-by-building basis, and include private floodproofing, moving mechanical equipment above flood levels, installing French drains and minor site grading to move local drainage to the street, sanitary sewer backup protection, and flood insurance.

The City of Tulsa is willing to have a stormwater engineer do a site visit to assist you in analyzing your specific drainage problems and discuss potential solutions. Contact the Customer Care Center at (918) 596-7777, or go online to www.cityoftulsa.org/connect/contact-the-city.

Know and Understand Your Flood Risk. As stated above, being located in a Repetitive Loss Area does *not* mean a property will flood. Nevertheless, it is important that residents and property owners in flood hazard areas know and understand their flood risk and take what steps they can to protect their homes, families and possessions. City staff is available to explain the local flood risk, interpret floodplain maps, and determine if an area or property has drainage problems or a history of prior flooding. Staff can also discuss the ways a specific property can be protected from flooding. An Elevation Certificate can help define a property's flood risk under various rainfall scenarios (e.g., in a 10-year, 50-year, 100-year, or 300-year storm). You can receive a free flood zone determination by contacting the City with the correct legal description and street address, or the Tax Assessor/Parcel Number of the property.



This platform and wall protect the home and air conditioning equipment from shallow flooding.

Make a Disaster Preparedness Plan. It is always a good idea for residents and property owners in flood hazard zones to prepare a disaster preparedness and response plan that addresses all the steps and details that will demand attention once a flood watch or warning is issued. A Building Permit is required to install a safe room in a flood-prone area.

Create Berms, Swales or Redirected Drainage. Flood waters can be diverted away from your residence using berms, brick planter boxes and swales, but these may not be done in ways that cause damage to other properties. Owners and residents can request a meeting with a City Engineer to discuss the best ways to solve existing drainage problems, and whether a Building Permit will be required. This may be the most feasible solution for areas with flooding due to overland flow, as in RLA #49.

Install Local, Property-Specific Paving, Plantings and Catchment Basins. City Engineering staff can explain the natural functions of floodplains and how they act to

slow and purify urban runoff and reduce flooding. Staff can also suggest low-impact development projects which imitate natural floodplain functions by slowing runoff and filtering out impurities. These include such things as rain gardens, catchment basins and pervious paving materials.

Acquisition. The City of Tulsa has a repetitive loss acquisition program to purchase repeatedly flooded properties. This voluntary program offers owners who are in this situation a way out. The City applies to FEMA for funds using the Hazard Mitigation Grant Program. Once the grant is awarded, the property is appraised as if it were not a flooded property and the offer for the property is based on this appraisal. In addition to getting the best possible price, the owner receives moving expenses, a \$1,000 stipend for purchasing a home outside the floodplain, and a 30-day rent free period after closing in which to move. All closing costs and other fees are paid by the City. Once the owner has moved out, the home is demolished and restored as open space to protect the natural and beneficial function of the floodplain. If you would like more information about this program contact the Customer Care Center at (918) 596-7777.

Acquisition is usually not feasible or cost effective for areas of shallow flooding. If a property is located in a FEMA Floodway or Special Flood Hazard Area, as is the case for all properties in RLA #49, demolition, acquisition and relocation may be the most feasible and cost-effective option. Acquisition of the properties along this reach of Fry Ditch No. 2, along with floodproofing and maximum upstream detention, was the recommendation of the Master Drainage Plan for the at-risk structures in RLA #49.

Elevate Your Structure. Elevating the structure is only suitable for areas of shallow flooding, and is usually not feasible or cost-effective for masonry homes built on concrete slabs. It can sometimes be cost-effective for wood frame buildings on crawlspaces. Most likely, none of the homes in RLA #49 are candidates for elevation.

Dry Floodproof Your Structure. This can include actions that seal a structure and prevent floodwaters from entering. This method is best in areas where flood depths are no more than two or three feet. Buildings can be made watertight by sealing the walls with waterproof coatings, impermeable membranes, or additional layers of masonry or concrete. Doors, windows, and other openings below the base flood elevation must also be equipped with permanent or removable shields, and backflow valves must be installed in sanitary sewer lines and drains. Dry flood-proofing needs to be designed by an engineer to ensure the structure can resist the force of the water.

Wet Floodproof Your Building. Wet flood-proofing allows water to enter a structure, while removing, protecting or elevating items that can be damaged, such as air conditioning equipment. This is often used on structures with crawl spaces and shallow flood depths. The City does not allow basements in flood-prone areas, or the wet floodproofing of basements.

Wet Floodproof Your Garage. The garage, with its slab-on-grade construction, is one of the most vulnerable areas of your home to overland flow flooding. Remove, relocate, elevate, or otherwise protect items that can be damaged from flooding.

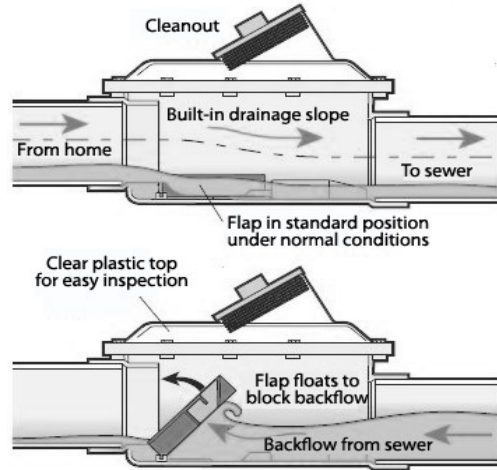
Elevate Damage-Prone Components such as furnace or air conditioning units. This should be done for components that are in the wet-floodproofed area of the building as well as for units that are outside of the structure but subject to shallow flooding.

Maintain Nearby Streams, Ditches, and Storm Drains. Local flooding can often be caused by brush and other debris blocking drainage ways and culverts. Floodway blocking on Fry Ditch No. 2 will increase overbank flooding. Bar ditches and storm sewer inlets must be kept clear of debris. Residents and property owners should do their part in maintaining the channel. Do not attempt to clear debris from the creek during a flood event.

Correct Sanitary Sewer Backup Problems.

Sanitary sewer backup can be a cause of home damage in low-lying, flood-prone areas like RLA #49. The installation of backflow prevention valves on your sanitary sewer lines is highly recommended.

Purchase and Maintain Flood Insurance. Flood Insurance is available and recommended for the structure and contents for all properties in Tulsa. A large percentage of all flood insurance claims are for properties that are outside the FEMA floodplain. Because of the City of Tulsa’s sustained efforts to reduce flooding, you are entitled to a discount on your flood insurance. A property does not have to be in a floodplain to qualify for flood insurance.



Sewer backflow prevention valves are essential components for homes in low-lying, flood-prone areas.

Repetitive Loss Area Mitigation Measures: What the City Can Do

The City of Tulsa is actively committed to the following floodplain management activities:

- Preventative activities to keep flood problems from getting worse.
- Natural resource protection activities to preserve or restore natural areas or the natural functions of floodplain and watershed areas.
- Emergency services measures taken during an emergency to minimize its impact.
- Structural projects to keep flood waters away from properties.
- Public information activities to advise property owners, potential property owners, and visitors about flood hazards, ways to protect people and property from the hazards, and the natural and beneficial functions of local floodplains.

As funding becomes available for this Repetitive Loss Area, the City will undertake a more detailed Mini-Master Drainage Plan to identify alternative solutions to the flooding problems and recommend a public works project. The actual construction of any public works project may require the acquisition of properties and/or drainage easements. The City will continue to fulfill its maintenance responsibility for channels, drainageways, and storm sewer inlets and pipes. At this time, the City has identified the following actions which are may be appropriate for RLA #49.

- Extend and/or improve the storm sewer system to better collect storm water runoff.
- Acquire flood prone properties on a voluntary basis.

- Improve conveyance in the creek to mitigate overbank flooding.
- Improve downstream hydraulic structures (bridges, culverts, etc.) to reduce backwater in the RLA.
- Construct upstream detention to reduce storm water runoff into the RLA.

VI. Funding

Due to the nature of the flooding problems and the damages involved in RLA #49, acquisition and floodproofing are recommended for the homes in RLA #49. The funding of other improvements to individual properties—such as berms and floodproofing—will have to be borne by the homeowner. The City will investigate the availability of funding for the public works actions listed above. Funding for ongoing City maintenance responsibilities is provided by the Stormwater Utility Fee. Funding for a public works project in this RLA is dependent of several factors, including the prioritized ranking of the project with other Capital Improvement projects, inclusion in future street maintenance projects, being part of a Bond Issue project, etc. The City will investigate the possibility of increasing the storm sewer capacity with any future street projects in the area. Another potential funding source is FEMA's Hazard Mitigation Grant Program (HMGP), which can be implemented after a Presidential Major Disaster Declaration in the State.

VII. Conclusions and Recommendations

Despite the installation of upstream development detention facilities on Hager Creek, overbank flooding has continued to threaten properties and structures in the floodway and 100-year floodplain of RLA #49. Both remaining properties have rejected offers for voluntary acquisition by the City. Acquisition and/or floodproofing are the most cost-effective remaining options for the two structures, especially for the property in the floodway.

Homeowners are encouraged to maintain flood insurance. The City of Tulsa is a Community Rating System (CRS) Class II Community, so all homeowners qualify for up to a 40% discount on their flood insurance premiums. Homeowners are also encouraged to undertake individual mitigation measures to reduce their risk of overland flow and overbank flooding. The City of Tulsa is ready to assist in this effort with professional advice.