

# 01 FIRE HYDRANTS

KEEPING OUR COMMUNITY SAFE

Fire hydrants, supported by a reliable water distribution system and a ready fire department, serve as a key component of community safety. Water distribution mains are sized to deliver fire protection services to more than 16,000 fire hydrants inside the Tulsa area. Fire hydrants are strategically located throughout the city to provide the best possible coverage for fire-fighting services.

The Tulsa Fire Department (TFD) inspects fire hydrants on an annual basis to ensure they're operational and ready to serve our community in case of fire.

If hydrants are operationally deficient, they receive the highest maintenance priority and the Water & Sewer Department quickly repairs or replaces them. To assist the Tulsa Fire Department, the Water & Sewer Department and our community, please remember:

- **It is unlawful to park within 10 feet of a fire hydrant, or to place any permanent or temporary obstruction within 8 feet of any fire hydrant. Also, please be sure to keep trees, shrubs, bushes and other vegetation away from fire hydrants. The City of Tulsa must have clear access to the fire hydrant, especially during an emergency when every minute counts to control and extinguish a fire.**
- **Do not change the surrounding grade around a fire hydrant. Fire hose connections need adequate clearance to connect to the fire hydrant outlets.**
- **Do not paint a public fire hydrant since they're painted yellow in accordance with the National Fire Protection Association recommendations. Private fire hydrants are painted red. If you see a public fire hydrant that needs painting, please call the City of Tulsa Utility Services Department at (918) 596-9511.**

Fire hydrants also serve water through construction meters to contractors and developers where permanent water meters don't exist. If you see anyone tampering with a fire hydrant or taking water from a fire hydrant without a construction meter, please call the Tulsa Police Department at (918) 596-9222.



## IN THIS EDITION OF CITY LIFE

01

### ACTIVE FIRE DEFENSE

More than 16,000 fire hydrants protect our city and keep Tulsans safe.

03

### 911 EMERGENCY CALLS

Call 911 to save a life, stop a crime in progress or report a fire.

+ PLUS: OPT IN OR OUT OF EMSACARE PROGRAM

02

### SCHOOL ZONE SAFETY

Be Alert: Follow laws protecting children. Drive 25 mph in school zones.

04

### FOCUS ON STORMWATER

Low Impact Development uses techniques that absorb and filter stormwater.

WWW.CITYOFTULSA.ORG | TULSA311@CITYOFTULSA.ORG | CALL 311



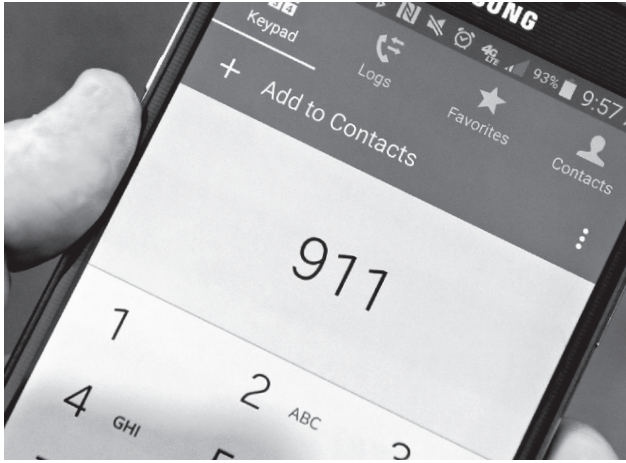
## 02 SCHOOLS RE-OPEN

BE ALERT AND DRIVE WITH CARE

It's back to school time for Tulsa area public schools. Please drive safely and follow the laws protecting school children. City ordinances require drivers to drive 25 mph through residential areas and school zones. Punishment for speeding in a school zone includes fines up to \$500 and/or up to 30 days in jail. When driving near a school, be alert for crossing guards and prepare to stop when children step off the curb. Failure to obey a crossing guard is a violation of City ordinances. Crossing guards lead Tulsa students across major streets, but students can cross unassisted at other locations. If possible, consider accompanying or driving them to school. Children should also be taught safe pedestrian practices to always follow.

Motorists must also take extra care when driving near school buses. Students loading or unloading from school buses are at risk when drivers ignore red flashing bus lights. City ordinances require drivers going in both directions to stop for a school bus when the red lights are flashing.

Protecting children is more than just following the law. Even if drivers do all the right things, enthusiastic children can forget the rules and dart into a street without warning. Please keep our neighborhoods and all school zones you pass through a safe place for everyone. Tulsa Public Schools start on Aug. 21, Union Schools start on Aug. 22, and Jenks Schools start on Aug. 18.



### 03 911 FOR EMERGENCIES

YOUR LIFELINE TO CRITICAL SERVICES

When you experience a life-threatening emergency, please dial 911 as quickly as possible. Remember: 911 is when you need to *save a life, stop a crime or report a fire.*

**Emergency Calls to 911** – Help the 911 call-taker to send you help by staying calm, staying on the line and answering the questions that you are asked. Depending on how many emergencies are being handled, you might need to wait to talk to a call-taker and you may be transferred if you need a fire truck or ambulance. Make sure that you have the address and details of the emergency. When the call-taker has all of the key facts, they will be sent to a dispatcher for assigning a police, fire and/or medical responder to your emergency.

**Calling 911 By Mistake** – If you accidentally dial 911, stay on the line and say you called by mistake. That's much faster than the call-taker having to call you back or send an officer to check on you. Use the following non-emergency numbers to access additional City or community services.

#### \*NON-EMERGENCY NUMBERS

Police: (918) 596-9222

Fire: (918) 596-9977

Community Services Information: 211

Customer Care Center: 311 or (918) 596-7777 (outside city limits)

Water & Sewer Services: (918) 596-9511

## EMSACARE OPTION

CHOOSE TO OPT IN OR OUT IN AUGUST

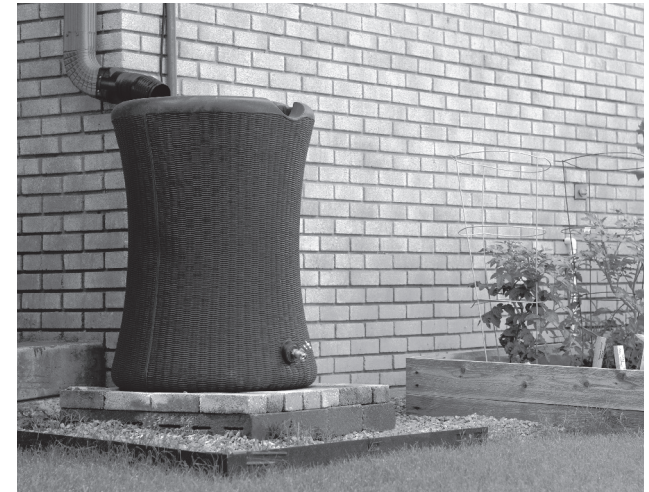
Each year in the month of August, Tulsa utility customers have the option to change their enrollment status in the EMSAcare program. They may choose to opt in or opt out of the program.

Customers who are already enrolled in EMSAcare do not have to do anything to stay enrolled. The EMSAcare fee of \$5.45 will continue to be deducted from their utility bill each month. To check if you are currently enrolled, look on your utility bill for a line item titled "EMSA Medical Services Program."

Customers who are not currently enrolled in EMSAcare but would like to sign up can contact the Customer Care Center at (918) 596-9511, Monday through Friday from 7:30 a.m. to 6 p.m., or visit [www.cityoftulsa.org](http://www.cityoftulsa.org) anytime until August 31. Customers also may cancel their EMSAcare service using the same contact information.

EMSAcare is a subscription program by EMSA (Emergency Medical Services Authority) that helps to cover the costs of emergency medical ambulance transport for you and permanent members of your household. The EMSAcare subscription ensures you pay no additional out-of-pocket costs – such as co-payments or deductibles – for emergency ambulance services once insurance or other third-party payments are applied.

EMSA will bill Medicare, Medicaid, insurance providers, or another third party and accept that payment as payment in full. Some limitations apply. For complete details visit [www.emsaonline.com](http://www.emsaonline.com)



### 04 MANAGING STORMWATER

CONSIDER LOW IMPACT DEVELOPMENT

Stormwater is something most of us don't think about until a heavy rainstorm hits. While flood control is an immediate concern when it rains, it is important also to remember stormwater quality.

Impervious surfaces such as pavement and roofs cause stormwater to pick up pollutants and flow more quickly to creeks, rivers and lakes. Low Impact Development (LID) is a design approach that helps protect water resources by using techniques that absorb and filter stormwater.

Here are ways you can apply Low Impact Development:

**Install a rain garden:** Plant native vegetation in an area where it will capture stormwater runoff from rooftops, lawns and pavement.

**Disconnect downspouts:** Direct gutter drains into landscaped areas to reduce irrigation needs or connect a rainwater harvesting system, such as a rain barrel, and store the water for future use.

**Reduce runoff from driveways and patios:** Minimize width and length of driveways and size of patios, and/or use permeable pavers to allow stormwater to soak into the ground rather than run off your lot.

For more information on Low Impact Development, visit:  
<http://bit.ly/cot-lid>