

Utility Rates and Customer Service Fees

Water, Sewer, Residential Refuse and Stormwater Rates

Effective October 1, 2024

(October 2024 consumption for November 2024 bill)

Commercial Refuse and EMSA Rates Unchanged



Department of Finance

City of Tulsa Water Rates | Inside City

Ordinance No. 25348, Passed June 12, 2024

Monthly Meter Charges

(All Classes)

	Rate	Code
¾" (inch) in size or less and deduct irrigation meters	\$ 6.57	W107, W109
1" in size	10.16	W110
1-1/2" in size	14.50	W115
2" in size	28.25	W120
3" in size	65.00	W130, W330
4" in size	85.50	W140
6" in size	126.85	W160
8" in size	174.74	W180
10" or more in size	229.46	W190

Monthly Quantity Charges

(Rate per Thousand Gallons)

Single Family Residential	\$ 4.44	W311, W302, W313, W315, W511
Multi-Family Residential	3.86	W321, W322, W323, W324, W325, W521
Commercial	3.93	W331, W333, W335, W531
Construction Meter	3.93	W337
Industrial	3.02	W341, W343, W345, W541
Industrial - Large	2.01	W342, W347, W542
Parks / Cemeteries / Golf Courses	5.88	W351, W353, W355
Night Watering	5.06	W365

Monthly Private Fire Protection Service Charge

2", 3" or 4" in size	\$ 9.14	F121, F130, F140
6" in size	26.57	F160
8" in size	56.61	F180
10" in size	101.80	F190

City of Tulsa Water Rates | Outside City

Ordinance No. 25348, Passed June 12, 2024

Monthly Meter Charges

(All Classes)

	Rate	Code
¾" (inch) in size or less and deduct irrigation meters	\$ 8.54	W207
1" in size	10.43	W210
1-1/2" in size	15.00	W215
2" in size	30.50	W220
3" in size	71.75	W230
4" in size	87.53	W240
6" in size	128.06	W260
8" in size	178.48	W280
10" or more in size	243.04	W290

Monthly Quantity Charges

(Rate per Thousand Gallons)

Single Family Residential	\$ 5.61	W411 W413, W415, W611
Multi-Family Residential	4.98	W421, W422, W423, W424, W425, W621
Commercial	5.09	W431, W433, W435, W631
Industrial	3.60	W441, W443, W445, W641
Industrial - Large	2.50	W442, W447, W642
Parks / Cemeteries / Golf Courses	7.94	W451, W455
Night Watering	5.93	W465
Oologah Flowline (Untreated)	0.69	W461
Spavinaw Flowline (Untreated)	0.69	W462
Jay, OK – Eucha Flowline (Untreated)	0.11	W463
Master Meter – Permanent Service	3.50	W471
Master Meter – Emergency Service	11.53	W472
Master Meter – Limited Term Service	6.50	W473

Monthly Private Fire Protection Service Charge

4" in size or less	\$ 12.30	F240
6" in size	35.70	F260
8" in size	76.10	F280
10" in size	136.84	F290

City of Tulsa Sanitary Sewer Rates | Inside City

Ordinance No. 25348, Passed June 12, 2024

Monthly Meter Charges

(All Classes)

	Rate	Code
¾" (inch) in size or less, deduct meters	\$ 11.52	S107, S109
1" in size	13.72	S110
1-1/2" in size	17.75	S115
2" in size	35.50	S120
3" in size	47.50	S130
4" in size	58.25	S140
6" in size	74.26	S160
8" in size	99.25	S180
10" or more in size	117.00	S190

Monthly Quantity Charges

(Rate per Thousand Gallons)

Each thousand gallons - Winter Quarter Average	\$ 10.65	S301
Each thousand gallons – Return Factor	10.65	*S1xx

*Return Factor Calculation Rate = Billed water usage x (return factor percentage (xx) x \$10.65)

Industrial User (IDP) Monthly Quantity Charges

Volume per thousand gallons <small>Volume Calculation = Billed water usage x (return factor percentage x \$7.25)</small>	\$7.25	I3xx
BOD (Biochemical Oxygen Demand) / COD (Chemical Oxygen Demand) per pound <small>BOD/COD Calculation = Billed water usage x (return factor percentage x BOD Value x 0.0083400 x \$0.7967)</small>	0.7967	I301
TSS (Total Suspended Solids) per pound <small>TSS Calculation = Billed water usage x (return factor percentage x TSS Value x 0.0083400 x \$0.4177)</small>	0.4177	I302
Monitoring	Actual Cost	

Flat Charges

Sewer Service Only	\$64.75	S195
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Septic Dumping Fees

(Ordinance No. 24402, Passed June 17, 2020)

Septic Dumping Fee, per entry, for each thousand gallons <small>(Mon.-Fri. 7a.m.-7p.m.)</small>	\$137.56	S402
Septic Dumping Fee, per entry, for each thousand gallons <small>(all other times)</small>	206.34	S404

City of Tulsa Sanitary Sewer Rates | Outside City

Ordinance No. 25348, Passed June 12, 2024

Monthly Meter Charges

(All Classes)

	Rate	Code
¾" (inch) in size or less	\$ 19.86	S207
1" in size	20.10	S210
1-1/2" in size	20.95	S215
2" in size	40.00	S220
3" in size	53.50	S230
4" in size	59.00	S240
6" in size	75.50	S260
8" in size	99.75	S280
10" or more in size	118.00	S290

Monthly Quantity Charges

(Rate per Thousand Gallons)

Each thousand gallons - Winter Quarter Average	\$13.38	S401
Each thousand gallons – Return Factor	13.38	*SOxx

*Return Factor Calculation Rate = Billed water usage x (return factor percentage (xx) x \$13.38)

Industrial User (IDP) Monthly Quantity Charges

Volume per thousand gallons Volume Calculation = Billed water usage x (return factor percentage x \$9.10)	\$9.10	I4xx
BOD (Biochemical Oxygen Demand) / COD (Chemical Oxygen Demand) per pound BOD/COD Calculation = Billed water usage x (return factor percentage x BOD Value x 0.0083400 x \$1.2798)	1.2798	I401
TSS (Total Suspended Solids) per pound TSS Calculation = Billed water usage x (return factor percentage x TSS Value x 0.0083400 x \$0.6380)	0.6380	I402
Monitoring	Actual Cost	

Wholesale User Waste Charge

Treatment Only (per thousand gallons)	\$6.38	S414
Transportation and Treatment (per thousand gallons)	9.10	S415

Flat Charges

Sewer Service Only	\$81.41	S295
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City of Tulsa Refuse Rates | Residential

Ordinance No. 25342, Passed June 12, 2024

Standard and Premium Services

Weekly Service Rate
(Once per Week Code)

Bi-Weekly Service Rate
(Twice per Week Code)

Cart size, in gallons:	32	64	96	Code	32	64	96	Code
Curbside	\$18.84	21.12	23.40	R xx G	\$34.01	36.29	38.57	RPC2
Backyard	28.70	30.98	33.26	RPBY / *RMBY	43.87	46.15	48.43	RPB2/ *RMB2
Extended Backyard	38.56	40.84	43.12	RPXB / *RMBX	53.73	56.01	58.29	RPX2/ *RMBX2
Physically Limited	18.84	21.12	23.40	RPLD	34.01	36.29	38.57	RPL2
Additional 96-gallon Cart			9.10	R96X				9.10 R96X
Recycling	N/A N/A	0.00 RY48	0.00 RY96	No cart RY00				

***Mandatory Service Code** - Properties where the refuse hauler must travel more than four feet from the curb to pick up refuse must have backyard service. Travel greater than 100 feet from the curb requires the property to have premium service.

Physically Limited Service - Backyard or Extended Backyard service at Curbside Rates.

Other Charges

	Rate	Code
Cart Replacement (each instance)	\$71.00	Q200
Increase Cart Size (each instance)	13.92	Q201
Decrease Cart Size (each instance)	13.92	Q206
Bulky Waste Collection Fee (each instance, up to 8 yards ³)	10.00	Q202
Extra Refuse Collection Fee - 1 sticker per bag	00.50	N/A

Ordinance 24607, Passed April 28, 2021

	Rate	Code
Dead Animal Collection Fee - Commercial, less than 1 pound	No charge	
Dead Animal Collection Fee - Commercial, small animal	15.00	Q203
Dead Animal Collection Fee - Commercial, large animal	50.00	Q204
Dead Animal Collection Fee - Residential, small animal	No charge	
Dead Animal Collection Fee - Residential, large animal	50.00	Q204

City of Tulsa Refuse Rates | Commercial

Ordinance No. 21574, Passed June 25, 2007

(Amended by Ordinance 21632)

\$0.55 Disposal Service Unit Rate (DSUR) Frequency

Container Size	One a Week	Two a Week	Three a Week	Four a Week	Five a Week	Six a Week	Seven a Week	On Demand/ Extra Service
Bag/Barrel ¼ yard	\$0.60	\$1.19	\$ 1.79	\$2.38	\$2.98	\$3.57	\$4.17	\$0.14
Bag/Barrel ½ yard	1.19	2.38	3.57	4.76	5.95	7.14	8.34	0.28
Bag/Barrel ¾ yard	1.79	3.57	5.36	7.14	8.93	10.72	12.50	0.41
One Yard	2.38	4.76	7.14	9.53	11.91	14.29	16.67	0.55
Two Yards	4.76	9.53	14.29	19.05	23.82	28.58	33.34	1.10
Three Yards	7.14	14.29	21.43	28.58	35.72	42.87	50.01	1.65
Four Yards	9.53	19.05	28.58	38.10	47.63	57.16	66.68	2.20
Six Yards	14.29	28.58	42.87	57.16	71.45	85.73	100.02	3.30
Eight Yards	19.05	38.10	57.16	76.21	95.26	114.31	133.36	4.40

Calculation

Standard Service:

Number of containers x Container Size x Frequency x Compaction Factor of 1 x 4.33 weeks per month = Volume x \$0.55 (DSUR) = Bill

On Demand Service:

Number of containers x Container Size x Frequency of 1 x Compaction Factor of *1 or **4 x = Volume x \$0.55 (DSUR) = Bill

*20-yard Open Top	\$11.00	**42-yard Compactor	\$92.40
*30-yard Open Top	\$16.50		

City of Tulsa Stormwater Rate | Inside City Only

Ordinance No. 25341, Passed June 12, 2024

	Rate	Code
Per each Equivalent Service Unit (ESU) of developed lot, tract, or parcel (per 2,650 square foot)	\$12.22	H100

City of Tulsa Medical Service Program Fee | Inside City Only

Ordinance No. 23133, Passed June 23, 2014

	Rate	Code
Single Family Residential	\$5.45	E100
Multi-Family Residential per occupied residential living unit; total units x 50% presumed occupancy rate, rounded down but not less than one	\$5.45	E100

Calculation

Multi-Family: Number of units x 50% = billable units (rounded down) x \$5.45

City of Tulsa Customer Service Fees

Resolution No. 20293, Passed December 13, 2023

Service Fees

	Rate	Code
Initiate, reinstate, or transfer service	\$20.00	U300
In-house inspection	40.00	U302
Field service fee for customer requested water turn off	0.00	
Additional fee for customer requested after hours field service	15.00	Q106

Meter test and found in range (98.5 to 100%) will result in the following fees:

1" in size	25.00	U350
1-1/2" in size	50.00	U351
2" in size	50.00	U352
3" in size	80.00	U353
4" in size	90.00	U354
6" in size	130.00	U355
8" in size	160.00	U356

City of Tulsa Field Collection Fees

Resolution No. 20293, Passed December 13, 2023

Field Collection Fees

	Rate	Code
Field service fee for sending City employee to premises to effect payment of delinquent utility charges		
1 – 8 units	\$ 40.00	Q101
9 – 25 units	50.00	Q109
More than 25 units	60.00	Q110

Additional Fees

Illegal connections or tampering – minimum fee, plus actual cost of replacement material. Minimum fee:	\$ 60.00	Q105
AMR Meters:	Actual Cost	
5/8" Meter	\$ 232.00	Q105
3/4" Meter	263.00	Q105
1" Meter	289.00	Q105
Meter Box Lid	20.00	Q122
Meter Box	45.00	Q121
Returned payment processing fee	25.00	Q108
Late payment fee – based on account balance	1.5%	LADJ
Payments via foreign banks	Actual Cost	