



01 LET'S CELEBRATE!

ZINK LAKE OPENS LABOR DAY WEEKEND

Make plans to attend Tulsa's celebration for the opening of Zink Lake this Labor Day weekend! Four days of fun will feature live music, food trucks, fireworks, and even a giant rubber duck.

In addition to rowing regattas, a sailboat race, and whitewater competitions, the Great Tulsa Raft Race will return! Bring a boat to float, a blanket to picnic and enjoy music, or wear your running shoes for the Big Dam Run.

The weekend will celebrate a major public investment for Tulsa: Zink Lake, a whitewater flume, and Williams Crossing Pedestrian Bridge. Tulsans can expect new green space on the riverbanks, more parking, boat launches, new restrooms, murals, monarch waystations, and more. Decades in the making, Zink Lake will bring Tulsans together by providing a new destination for recreation.

Zink Lake is located on the Arkansas River, extending 2.5 miles, starting north of 11th Street and extending to 29th Street. More information is available at these sites:

- **Zink Lake FAQs and Water Quality Dashboard:** www.cityoftulsa.org/zink
- **Park Rules:** <https://www.riverparks.org/about/park-rules-and-faqs>
- **Big Dam Party event schedule:** bigdamparty.com



CITY LIFE

AUGUST 2024

IN THIS EDITION OF CITY LIFE

01

IT'S A CELEBRATION

Join in the fun at the opening of Tulsa's Zink Lake on Labor Day Weekend.

02

EMSACARE ENROLLMENT

Each year in August, Tulsans may opt in or out of the EMSAcare program.

03

KEEP STREAMS CLEAN

Prevent stormwater pollution. Storm drains lead to creeks and rivers.

04

ACTIVE FIRE DEFENSE

More than 16,000 fire hydrants are strategically located to protect our city.

+ **PLUS:** CALL 911 IN EMERGENCY SITUATIONS.

WWW.CITYOFTULSA.ORG | TULSA311@CITYOFTULSA.ORG | CALL 311



02 EMSACARE OPTION

CHOOSE TO OPT IN OR OUT IN AUGUST

Each year in the month of August, Tulsa utility customers have the option to change their enrollment status in the EMSAcare program. They may choose to opt in or opt out of the program.

Customers who are already enrolled in EMSAcare do not have to do anything to stay enrolled. The EMSAcare fee of \$5.45 will continue to be added to their utility bill each month. To check if you are currently enrolled, look on your utility bill for the line item "EMSA Medical Services."

Customers who are not currently enrolled in EMSAcare but would like to sign up can contact the Customer Care Center at **311** in the city limits or **(918) 596-2100** outside city limits, Monday through Friday, from 8 a.m. to 5 p.m., or visit www.cityoftulsa.org anytime until Aug. 31. Customers also may cancel their EMSAcare service using the same contact information.

EMSAcare is a subscription program by EMSA (Emergency Medical Services Authority) that covers the out-of-pocket costs of emergency medical ambulance transport (EMSA transports ending at a hospital emergency room) for you and permanent members of your household. This applies to residents either with insurance or without insurance. For complete details, see www.emsaonline.com.

03 SAVE OUR STREAMS

KEEP STORM DRAINS POLLUTANT-FREE

The City of Tulsa's storm drain system is the series of outside drains located in our streets that route rainwater to creeks, lakes and rivers. The water that goes into these drains is not cleaned or treated before it reaches them. This makes it very important to not let pollutants spill on the ground and enter our storm drain system.

City workers regularly monitor the system for pollution. Crews also routinely remove debris from storm drains to prevent water from backing up into streets and homes. It is illegal to introduce pollutants into the system. Pollutants include lawn chemicals, car fluids, soaps, leaves and grass, pet waste and basically anything that isn't pure rainwater.

It is important to protect the quality and control the quantity of the water flowing into the drainage system. Here are steps you can take to protect Tulsa's creeks and reduce flood risks:

- **Maintain vehicles to prevent fluid leaks. Don't pour used motor oil, antifreeze, pesticides or other pollutants into storm drains. Storm drains are for rain.**
- **Pick up pet waste and dispose of it in the sanitary sewer, throw it in the trash or bury it in the yard to prevent harmful bacteria from entering our storm drain system.**
- **Use a mulching mower or bag grass and leaves instead of blowing them into streets. Yard wastes clog storm drains and deplete oxygen in the water. Fish need oxygen to survive.**
- **Apply fertilizers and pesticides properly. Read labels to determine how much and when to apply. The Master Gardener program has volunteers trained to answer questions about pesticides and fertilizers. Call the Master Gardener Hotline at (918) 746-3701 or visit: www.tulsamastergardeners.org**
- **Pick up litter around your home or business so that it doesn't collect on drain inlets or cause pipes to clog.**
- **Report storm drain issues such as blockage, improper disposal of yard wastes and/or illegal fluid discharges by calling 311 or sending an email to Tulsa311@cityoftulsa.org**

CALL 911 FOR HELP

QUICK ACTION NEEDED IN EMERGENCIES

To report a life-threatening emergency, dial **911** as quickly as possible. Remember: **911** is when you need to save a life, stop a crime or report a fire.

If you are calling Police, Fire or another City department for a non-emergency reason, use the following phone numbers: Police: **(918) 596-9222**; Fire: **(918) 596-9977**; Customer Care Center: **311** or **(918) 596-7777** (outside city limits); or Water and Sewer Services: **(918) 596-2100**.

Emergency Calls to 911 – Stay on the line and do not hang up. Remain calm and answer the questions that you are asked so your call can quickly be assigned to Police, Fire and/or medical responders. The most important detail you can give is the address or location of the emergency. If you call about a fire or a medical emergency, you will be transferred to those dispatch areas after the initial call pickup.

Calling 911 By Mistake – If you accidentally dial 911, stay on the line and say you called by mistake. That's much faster than the operator having to call you back or sending an officer to check on you.

Tulsa's Public Safety Communications/911 Center has immediate job openings for emergency 911 operators, with a paid six-week training academy and on-the-job training. The position includes City of Tulsa benefits and a progression program for advancement. See www.cityoftulsa.org/jobs



04 FIRE HYDRANTS

KEEPING THE TULSA COMMUNITY SAFE

Fire hydrants, supported by a reliable water distribution system and a ready fire department, are vital to community safety. Water distribution mains supply water to more than 16,000 fire hydrants inside the Tulsa area.

The Tulsa Fire Department inspects fire hydrants annually to ensure they're operational and ready to serve our community. If hydrants are operationally deficient, they receive the highest maintenance priority, and the Water and Sewer Department quickly repairs or replaces them. Remember these guidelines regarding fire hydrants:

- **Do not park within 10 feet of a fire hydrant or place any permanent or temporary obstruction within 8 feet of a fire hydrant. Also keep trees, shrubs and other vegetation away from fire hydrants.**
- **Do not change the surrounding grade around a fire hydrant. Fire hose connections need adequate clearance to connect to the fire hydrant outlets.**

Fire hydrants also serve water through construction meters to contractors and developers where permanent water meters don't exist. If you see anyone tampering with a fire hydrant or taking water from a fire hydrant without a construction meter, please call the Tulsa Police Department at **(918) 596-9222**.