

01 EMERGENCY SIRENS

LEARN WHAT TULSA'S SIRENS MEAN

Being prepared when disaster strikes helps save lives and property, prevent injury and decrease recovery costs. Knowing about warning sirens and how they sound can help you take the right protective action. Also, be sure to download the Tulsa Ready app on your phone.

Tulsa has 102 siren locations in and near the city, with each siren reaching an approximately one-mile radius. The sirens' tones are intended to warn people who are outdoors about severe weather and other civil emergency threats. Tulsa's warning sirens are tested live each Wednesday at noon, weather permitting, or silently when weather does not permit.


Three Types of Sounds

Three-minute "steady, one-note" tone – is activated when the National Weather Service issues a tornado warning including the city of Tulsa. The tone also is activated if the National Weather Service forecasts 80 mph winds within 30 minutes of the city of Tulsa. This tone is steady, but it may sound like it is changing due to changes in wind velocity and direction. Upon hearing this tone, seek shelter immediately and monitor media for weather information. When seeking shelter during severe weather, avoid flood prone areas.

Three-minute "high-low" tone – is activated when the National Weather Service issues a flood warning for the city of Tulsa, and/or City of Tulsa hydrologists, in coordination with the Tulsa Area Emergency Management Agency and first responders, have verified that flood waters are escaping creek or river channels and are threatening structures. Upon hearing the flood sirens, you should immediately move to higher ground and monitor weather radios and broadcast media for further information. During any flood or high-water event, motorists should avoid driving through flood waters, and remember to "Turn Around Don't Drown."

Three-minute "wavering" tone – is like the "wailing" sound made by police and fire vehicles and is used only to warn of nuclear attacks.

To hear what Tulsa's different types of warning sirens sound like, you can visit: www.cityoftulsa.org/sirens



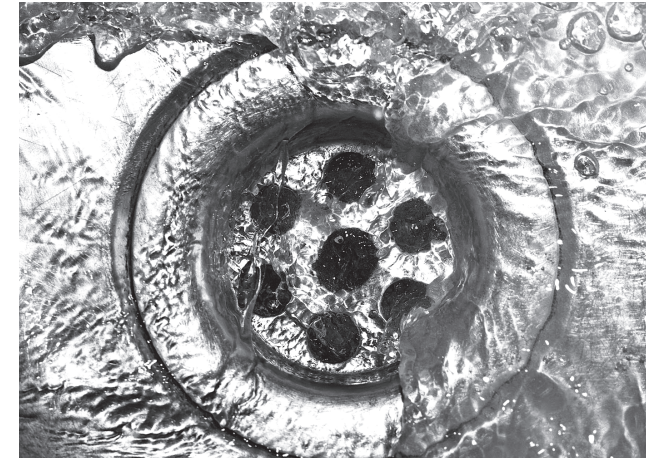

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+ PLUS: DISPOSE OF HOUSEHOLD CHEMICALS SAFELY

WWW.CITYOFTULSA.ORG | TULSA311@CITYOFTULSA.ORG | CALL 311



02 SEWAGE OVERFLOW

REPORT BACKUPS/PREVENT BLOCKAGES

If you see, hear, or smell anything that may be a sewage overflow or backup in your home or business, call **(918) 586-6999**. City Sewer Operations and Maintenance is available to take your call around the clock. If needed, our work crews can inspect and take action. When calling, please be ready to describe where you see the overflow – an address, street intersection, backyard, alleyway, etc.

To prevent many sewer line blockages, never pour fats, oils or grease down the drain. These materials harden and block your sewage lines, causing costly plumbing repairs to your private lines. Pour fats, oils and grease into a coffee can or other container and place in your trash. Fats, oils, and grease also create problems for your neighbors when blockages occur in the City's lines, where repairs add costs to our sewer system.

Other problematic items include disposable wipes (also known as flushable wipes), condoms, and personal hygiene products. Although these products may flush from your toilet, they cause maintenance issues for our sanitary sewer system.

The Water and Sewer Department cleans approximately 500 miles of sanitary sewer lines each year, but we still need your help in preventing sewer overflows. For more details, visit: www.trapthegreasetulsa.com.



03 SAFE MEDICINE DISPOSAL

NEVER FLUSH MEDS DOWN TOILETS

Proper disposal of unused medications benefits people's health and the environment. Medications should not be left around the house, available for possible misuse by family members.

Also, medications should not be flushed down toilets. Our wastewater treatment plants are unable to remove the chemicals found in medications, and so trace amounts of these drugs are discharged into local streams. Long-term exposure to these chemicals can harm aquatic wildlife.

Tulsa participates in two National Drug Take-Back Events each year: spring and fall. The next event will be in spring 2024.

Citizens can also take unwanted prescription drugs to one of the three Tulsa Police Division headquarters and to the Tulsa County Sheriff's office any time of the year, Monday through Friday, except for holidays. Locations and hours include:

- **Tulsa Police Gilcrease Division**, 3436 N. Delaware Ave., 8 a.m. – 4 p.m.
- **Tulsa Police Mingo Valley Division**, 10122 E. 11th St., 8 a.m. – 4 p.m.
- **Tulsa Police Riverside Division**, 7515 S. Riverside Dr., 8 a.m. – 4 p.m.
- **Tulsa County Sheriff**, 303 W. First St., 8 a.m. – 4 p.m.

POLLUTANT DISPOSAL

BRING CHEMICALS TO CITY FACILITY

Ridding your home of chemicals and potentially hazardous items creates a safer home environment. The City of Tulsa Household Pollutant Collection Facility at 4502 S. Galveston Ave. is open for disposal of these items Wednesdays and Saturdays, 8 – 11:30 a.m. and noon – 4:30 p.m., excluding City holidays.

The facility is open for Tulsa residents to dispose of pollutants free of charge, and residents in other areas served by the Metropolitan Environmental Trust may obtain vouchers. For more information, see www.cityoftulsa.org/hpcf

Accepted Items:

- **Oil-based paints and thinners**
- **Latex paint**
- **Automotive fluids, flammable liquids**
- **Fluorescent and CFL lightbulbs**
- **Cooking oil/grease**
- **Aerosols, household cleaners**
- **Household and car batteries**
- **Pool and lawn chemicals**
- **Small electronics, mercury thermostats**

Non-Accepted Items:

- **Large electronics (TVs, monitors, computers)**
- **Industrial or commercial waste**
- **Medical or biomedical waste (syringes, needles)**
- **Asbestos**
- **Food or organic waste**
- **Radioactive material**
- **Ammunition, explosives**
- **Tires**
- **Unknown materials or substances**



04 PERMITS NECESSARY

CONSTRUCT SAFELY IN A FLOODPLAIN

The City of Tulsa requires property owners to obtain building permits for new construction, improvements, remodeling and additions. Permits also are required for building repairs for anything more than just cleanup after a storm or other damaging event. For safety from flooding, it is especially important to get a building permit when constructing in flood prone areas.

Tulsa's permitting process is designed to ensure that construction and building repairs are safe. Before beginning construction or adding on to an existing building, find out which permits are needed by contacting the Permit Center at **(918) 596-9456**.

To help protect buildings in the floodplain, building codes require that new residential buildings be elevated at least 1 foot above the regulatory flood elevation. Non-residential buildings may be elevated or floodproofed a minimum of 1 foot above the regulatory flood elevation. For substantial improvements to existing buildings, elevating or floodproofing may be required if improvements cost 50 percent or more of the market value of the building. This requirement also applies to repairs or a rebuild.

Even if you're not constructing a building, a floodplain permit must be obtained from the City before commencing any grading, filling, or excavation. Also get a building permit when installing safe rooms in flood prone areas. Always remember when seeking shelter during severe weather, avoid flood prone areas. Download the Tulsa Ready app.

Know your risk of flooding. Call City of Tulsa's Customer Care Center at **311** to find out the flood hazards on your property. Detailed floodplain boundary maps are available for viewing online at <http://maps.cityoftulsa.org/floodplains>. You also may call City of Tulsa's Customer Care Center at **311** to find out ways to protect your property from flooding.

City Engineering Services staff is available to interpret floodplain maps, help you understand the flood risk to your property, explain flood insurance and provide technical assistance to help you protect your property from flood damage.