



## 01 RECYCLE RIGHT, TULSA

### FILLING THE BLUE RECYCLING CART

Tulsa’s curbside recycling program is as simple as following these reminders:

- Place all recyclables loosely in the blue recycling cart.
- Make sure your cart is ready for pickup by 5 a.m. on your collection day.
- Do not bag recyclables.
- Please empty all recyclables before placing them in the blue recycling cart.
- The lid on your cart must be closed.

Only place these four categories of recyclables in your blue recycling cart:

- Aluminum and Steel Cans
- Cardboard and Paper
- Plastic Bottles and Jugs
- Glass Bottles and Jars

Any item placed in the blue recycling cart, other than those listed above, is contamination, which increases recycling costs. Remember this advice: “When in doubt, check it out, or throw it out.”

Go to our website to take our recycling quiz to test your knowledge about the City of Tulsa’s recycling program! For questions and information, call 311, or visit [tulsarecycles.com](http://tulsarecycles.com).



# CITY LIFE

AUGUST 2023

## IN THIS EDITION OF CITY LIFE

01

### FOCUS ON RECYCLING

Use your blue cart for recycling. Check out [www.tulsarecycles.com](http://www.tulsarecycles.com)

02

### EMSA CARE ENROLLMENT

Each year in August, Tulsans may opt in or out of the EMSAcare program.

03

### SCHOOL ZONE SAFETY

Be alert: follow laws protecting children. Drive 25 mph in school zones.

04

### ACTIVE FIRE DEFENSE

More than 16,000 fire hydrants are strategically located to protect our city.

+ PLUS: CALL 911 IN EMERGENCY SITUATIONS.

[WWW.CITYOFTULSA.ORG](http://WWW.CITYOFTULSA.ORG) | [TULSA311@CITYOFTULSA.ORG](mailto:TULSA311@CITYOFTULSA.ORG) | CALL 311



## 02 EMSA CARE OPTION

### CHOOSE TO OPT IN OR OUT IN AUGUST

Each year in the month of August, Tulsa utility customers have the option to change their enrollment status in the EMSAcare program. They may choose to opt in or opt out of the program.

Customers who are already enrolled in EMSAcare do not have to do anything to stay enrolled. The EMSAcare fee of \$5.45 will continue to be added to their utility bill each month. To check if you are currently enrolled, look on your utility bill for the line item “EMSA Medical Services.”

Customers who are not currently enrolled in EMSAcare but would like to sign up can contact the Customer Care Center at 311 in the city limits or (918) 596-2100 outside city limits, Monday through Friday, from 8 a.m. to 5 p.m., or visit [www.cityoftulsa.org](http://www.cityoftulsa.org) anytime until Aug. 31. Customers also may cancel their EMSAcare service using the same contact information.

EMSAcare is a subscription program by EMSA (Emergency Medical Services Authority) that covers the out-of-pocket costs of emergency medical ambulance transport (EMSA transports ending at a hospital emergency room) for you and permanent members of your household. This applies to residents either with insurance or without insurance. For complete details, see [www.emsaonline.com](http://www.emsaonline.com).



### 03 SCHOOLS RE-OPEN

BE ALERT AND DRIVE WITH CARE

It's back-to-school time for Tulsa area public schools. Please drive safely and follow the laws protecting school children. City ordinances require drivers to drive 25 miles per hour through residential areas and in school zones when school zone signs are activated. Penalties for violation include fines up to \$500 and/or up to 30 days in jail.

When driving near a school, be alert for crossing guards and prepare to stop when children step off the curb. Failure to obey a crossing guard is a violation of City ordinances. Crossing guards lead Tulsa students across major streets, but students can cross unassisted at other locations. Children also benefit from learning safe pedestrian practices to always follow.

Motorists must also take extra care when driving near school buses. Students loading or unloading from school buses are at risk when drivers ignore red flashing bus lights. City ordinances require drivers going in both directions to stop for a school bus when the red lights are flashing.

Protecting children is more than just following the law. Even if drivers do all the right things, enthusiastic children can forget the rules and dart into a street without warning. Please keep our neighborhoods and all school zones you pass through a safe place for everyone.

## CALL 911 FOR HELP

CITY JOBS AVAILABLE AT 911 CENTER

To report a life-threatening emergency, dial 911 as quickly as possible. Remember: 911 is when you need to save a life, stop a crime or report a fire.

If you are calling Police, Fire or another City department for a non-emergency reason, use the following phone numbers: **Police:** (918) 596-9222; **Fire:** (918) 596-9977; **Customer Care Center:** 311 or (918) 596-7777 (outside city limits); or **Water & Sewer Services:** (918) 596-2100.

**Emergency Calls to 911** – Stay on the line and do not hang up. Remain calm and answer the questions that you are asked so your call can quickly be assigned to Police, Fire and/or medical responders. The most important detail you can give is the address or location of the emergency. If you call about a fire or a medical emergency, you will be transferred to those dispatch areas after the initial call pickup.

**Calling 911 By Mistake** – If you accidentally dial 911, stay on the line and say you called by mistake. That's much faster than the operator having to call you back or sending an officer to check on you.

Tulsa's Public Safety Communications/911 Center has immediate job openings for emergency 911 operators, with a paid five-week training academy and on-the-job training. The position includes City of Tulsa benefits and a progression program for advancement. See [www.cityoftulsa.org/jobs](http://www.cityoftulsa.org/jobs).



### 04 FIRE HYDRANTS

KEEPING THE TULSA COMMUNITY SAFE

Fire hydrants, supported by a reliable water distribution system and a ready fire department, are vital to community safety. Water distribution mains supply water to more than 16,000 fire hydrants inside the Tulsa area.

The Tulsa Fire Department inspects fire hydrants annually to ensure they're operational and ready to serve our community. If hydrants are operationally deficient, they receive the highest maintenance priority and the Water and Sewer Department quickly repairs or replaces them. Remember these guidelines regarding fire hydrants:

- **Do not park within 10 feet of a fire hydrant or place any permanent or temporary obstruction within 8 feet of a fire hydrant. Also keep trees, shrubs and other vegetation away from fire hydrants.**
- **Do not change the surrounding grade around a fire hydrant. Fire hose connections need adequate clearance to connect to the fire hydrant outlets.**

Fire hydrants also serve water through construction meters to contractors and developers where permanent water meters don't exist. If you see anyone tampering with a fire hydrant or taking water from a fire hydrant without a construction meter, please call the Tulsa Police Department at (918) 596-9222.