

01 CITY CLOSINGS

UPCOMING CITY-OBSERVED HOLIDAYS

The City of Tulsa's offices will be closed for Veterans Day and during the holidays at Thanksgiving, Christmas and New Year's Day. Emergency responders, including police and firefighters, will be available as always on those dates. The following closings will occur on:

- **Wednesday, Nov. 11 – Veterans Day***
- **Thursday/Friday, Nov. 26 – 27 – Thanksgiving/Day After***
- **Thursday/Friday, Dec. 24 – 25 – Christmas Eve*/Christmas**
- **Friday, Jan. 1, 2016 – New Year's Day***

Need assistance with a water or sewer problem during the above City-observed holidays? Call these 24-hour emergency numbers: **Water (918) 596-9488** and **Sewer (918) 586-6999**. Details about City of Tulsa programs and services are available even on holidays. Many questions can be answered, problems reported, utility bills paid, etc. at: www.cityoftulsa.org

If you need additional assistance during the holidays, you may also call the following:

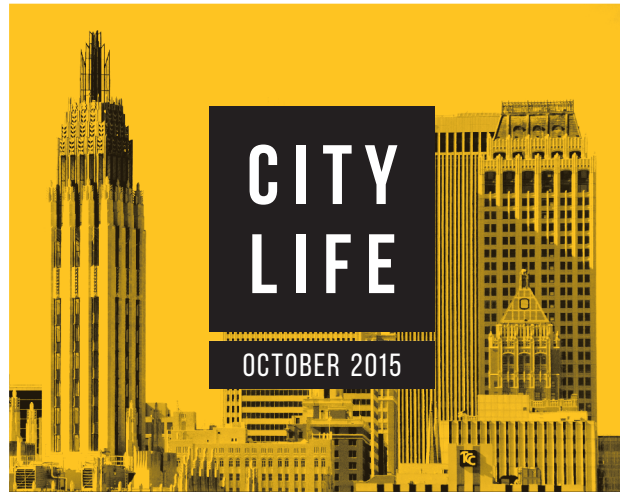
Non-Emergency Numbers

Police: (918) 596-9222

Fire: (918) 596-9977

Community Services Information: 211

* Trash and Recycling Service will operate as normal on these days.



IN THIS EDITION OF CITY LIFE

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HOLIDAY CLOSINGS

Check out the dates for upcoming closures of City of Tulsa offices.

02

GOING ONCE, TWICE

Bid on surplus property items, Nov. 7, 9:30 a.m., at 108 N. Trenton.

03

CITY RATES EXPLAINED

See how the new water and sewer rates help with capital improvements.

04

EVERYDAY POLLUTANTS

Safely rid your home of toxins at the Nov. 7-8 M.E.T. event, Expo Square.

+ **PLUS: KEEP OUR STREAMS CLEAR OF DEBRIS**

WWW.CITYOFTULSA.ORG | MAC@CITYOFTULSA.ORG | (918) 596-2100



02 SURPLUS AUCTION

BID ON CITY PROPERTY ITEMS

Love going to auctions? The City's next surplus property auction will begin at **9:30 a.m., Saturday, Nov. 7** at its surplus facility, 108 N. Trenton Ave. (Just two blocks north/one block west of the I-244 and Utica Ave. intersection.)

Prior to the sale, you may preview the merchandise Friday, Nov. 6, from 9 a.m. to 4 p.m. or Saturday, Nov. 7 at 7:30 a.m. Bidders can register in advance and view merchandise online prior to the sale: www.joepippinauctioneers.com

Surplus vehicles, office equipment/furniture and police property-room items will be included in the sale. All sales are "as is." It is the bidder's responsibility to determine the condition of the merchandise. Three auctioneers may be selling simultaneously, so bidders wanting to bid on multiple items need to bring a partner/proxy.

Cash, MasterCard and Visa cards are accepted. Checks can be accepted only if accompanied by a letter of guaranty from the financial institution on which the check is drawn. Payment is required in full within one hour after the auction ends. An Oklahoma Tax Commission auditor may be present.

No one under the age of 16 may be admitted to the City surplus property facility. The Employees Federal Credit Union offers lending services at **(918) 582-7573**. The City's Finance Department can also answer questions about the auction at **(918) 596-7233**.

03 NEW UTILITY RATES

HELPS FINANCE CAPITAL IMPROVEMENTS

Beginning with the November utility bill, utility customers will see a 7 percent increase for water rates and a 9 percent increase for sewer rates. These rate increases are necessary to operate, maintain, rehabilitate, and replace the water and sewer systems. The Tulsa Metropolitan Utility Authority (TMUA) recommended the rate increases and the City Council approved them as part of the 2016 fiscal year budget process.

Without improvements to the water/sewer infrastructure, the risk of system failures, disruptions in service, and inconvenience to customers will increase. The average residential customer uses 7,500 gallons of water per month and 5,000 gallons of sewer. With the proposed rate increases, the average residential customer will pay \$32.80 per month for water and \$36.61 per month for sewer.

TMUA has more than \$4.5 billion in water infrastructure and more than \$3.5 billion in sewer infrastructure that it maintains and prioritizes for replacement. General obligation bonds and sales tax don't fund water and sewer infrastructure replacement. All funding for capital replacement programs must come through utility rates. Currently, 38 percent of water charges and 41 percent of sewer charges go toward the capital program, including debt payments for money borrowed to finance capital improvements.

TMUA is replacing infrastructure based on an optimized, prioritized schedule, in conjunction with major utility and pavement improvements. While most pipe is expected to last 100 years, and 'yes' our system contains 100-year-old pipe, the replacement of infrastructure is based on condition assessment. For example, a water line that has failed numerous times in one neighborhood may be in worse condition than older pipe that hasn't failed in another neighborhood. Prioritizing capital replacements provides the most efficient use of the funds available to TMUA.

TMUA is a public trust created by City charter. TMUA's primary responsibilities are to manage, construct, and maintain Tulsa's water works and sanitary sewer systems.

PRESERVE OUR CREEKS

KEEP SEWERS CLEAR OF DEBRIS/WASTE

The City of Tulsa is committed to keeping our creeks, streams, and watersheds clean. City workers monitor our drainage system for oil/grease, fertilizers, pesticides, and sediment. Crews routinely remove debris from drains/sewers to prevent water from backing up into streets and homes. Littering/dumping yard wastes can cause blockages between scheduled maintenance and *is illegal*.

Do your part to preserve Tulsa creek's water quality and prevent flooding:

- **Maintain vehicles to prevent fluid leaks – never dispose of household wastes, including car fluids, pesticides, herbicides or paints in the storm drain. For proper disposal methods and locations, contact the M.E.T., (918) 584-0584 or visit: www.metrecycle.com**
- **Follow label instructions to apply pesticides, herbicides and fertilizers properly. Trained Master Gardner program volunteers can answer questions about yard chemical use. Call (918) 746-3701 or visit: www.tulsamastergardeners.org**
- **If you spot a clogged drain or see illegal dumping, contact the Customer Care Center, (918) 596-2100. Or, visit www.cityoftulsa.org and click on the "Report a Problem" link to find the reporting form. Placing foreign substances in the storm water system is a violation of City ordinance and is punishable by fines of up to \$1,000/day.**



04 HOUSEHOLD POLLUTANTS

RID YOUR SHELVES OF OLD MEDS AND MORE

Have rusty cans of near-empty household cleaners, weed killer and long-forgotten hobby paint been accumulating in your garage? Dispose of your household chemicals, toxins, and more at the next Household Pollutant Collection event, Nov. 7 – 8 at the Tulsa Fairgrounds, Gate 7, 15th Street & Sandusky Ave., 10 a.m. – 3 p.m. This event is free for Tulsa-area residents.

Acceptable Items Include:

Household cleaners, pesticides, fertilizers, cooking oil, batteries, fluorescent light bubbles, smoke alarms, small ammunition (under .50 caliber), aerosol paint, hobby paint, oil-based paint, stain, pool chemicals, items with mercury, automotive fluids, and medications.

Unacceptable Items Include:

Commercial waste, latex paint, tires, computers, radioactive materials, dioxins, pressurized gas cylinders, explosives, and water-reactive chemicals.

The Household Pollutant Collection event is sponsored by the Metropolitan Environmental Trust (M.E.T.). For more details, visit www.metrecycle.com or call (918) 584-0584. Also, to learn more about the proper storage of hazardous household cleaners and more, visit: www.cityoftulsa.org (City Services/ Refuse and Recycling/Household Pollutants)