

## 01 EFFICIENCY IN ACTION

### ASSET MANAGEMENT COMBINES OPERATIONS FOR GREATER EFFICIENCIES

In your daily life, you likely identify your assets and resources to get through each day. Money, milk, utilities – all the things you must manage to ensure they are in the fridge or the lights and air conditioning or heat remain on. Your ability to manage those things effectively determines your success at getting through each day with what you need.

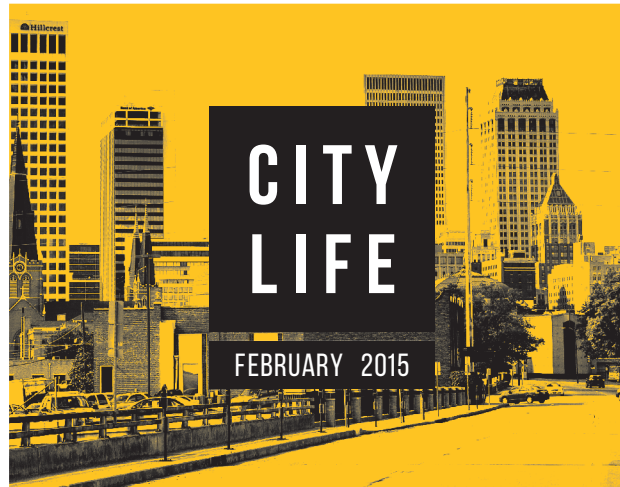
At the City, we use the same strategies to make sure our equipment is running, our facilities have heat, air and electricity and our properties are intact. The City also goes a step further in developing projects to increase efficiencies in managing all of its assets, from the water you use and rely on every day, to ensuring snow and ice removal equipment works when needed, to marketing properties that are no longer needed and can be returned to the private sector for redevelopment and tax benefits.

As part of the City's efficiency initiative, Mayor Bartlett created the Asset Management Department, restructuring existing resources into one integrated work team.

As its name defines, Asset Management is responsible for the City's assets – including vehicles, machinery and rolling stock such as bulldozers, maintenance, inventory and the sale of property. Personnel are responsible for parking meters and the City's downtown parking garages. The department secures all facilities, such as water treatment plants, and keeps a close eye on all City buildings.

One of the more significant changes is the consolidation of real estate management under one department, to be responsible for marketing property identified by the City Council as surplus. Mayor Bartlett has called for a review and inventory of all real estate owned by the City, with direction to market un-used real estate and return it to the private sector for development – such as the two former fire stations auctioned in late 2014. A steering committee meets on an as-needed basis to identify and assess the feasibility of marketing surplus properties.

Asset Management is just a part of the City's overall responsibilities. In future issues of CityLife, you will learn more about how individual departments like Water & Sewer are addressing asset management for the water and sewer systems.



## IN THIS EDITION OF CITY LIFE

### 01 EFFICIENCY IN ACTION

Asset management combines operations for greater efficiencies in the City of Tulsa.

### 03 FLOOD INSURANCE

Request an elevation certificate from the City of Tulsa before purchasing flood insurance.

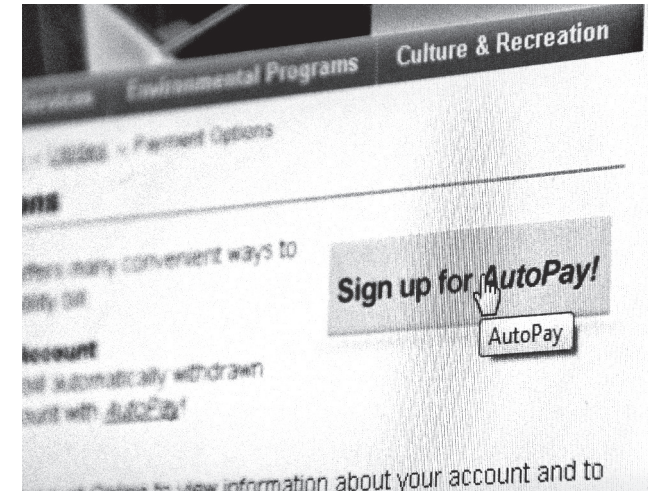
### 02 CITY OFFERS AUTOPAY

Paying bills is easy when you use AutoPay from the City of Tulsa.

### 04 EMERGENCY SIRENS

Knowing and identifying warning sirens can help you take the right protective action.

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## 02 CITY OFFERS AUTOPAY

### MAKE LIFE EASIER PAYING BILLS ONLINE

Want to make your life easier, with one less check to mail? Sign up for the City of Tulsa's AutoPay and enjoy these great benefits...

- **Easy / Worry Free – no due dates to remember, no lost or late payments/late fees**
- **Safe – your banking information is transferred through a secure internet site**
- **Convenient – no stamps or envelopes required**
- **FREE! Check with your bank regarding fees for electronic transfers**

Is AutoPay Right for You? Any utility customer without a past-due balance who has not had more than one returned payment within the last 12 months may participate in AutoPay. For more details, visit [www.cityoftulsa.org/utilities](http://www.cityoftulsa.org/utilities) or call a City of Tulsa Customer Care Center representative at **(918) 596-9511**. Our Customer Care representatives will guide you through the process of signing up and answer your questions.

With AutoPay, your monthly balance will be automatically deducted from your bank account on the due date every month. Monthly utility bills will continue to be mailed to you for your records, but you won't have to mail a payment!



### 03 NEED FLOOD INSURANCE?

CALL THE CUSTOMER CARE CENTER TO REQUEST AN ELEVATION CERTIFICATE

Do you own property within the City of Tulsa's Regulatory Floodplain? If so, it's smart to purchase flood insurance through the National Flood Insurance Program. In order to buy a policy from your insurance agent, you will need a copy of a Federal Emergency Management Agency (FEMA) elevation certificate available through the City of Tulsa.

If you have a question regarding whether your property is in the regulated floodplain, contact the City of Tulsa's Customer Care Center at **(918) 596-2100** or visit: [www.floodmaps.fema.gov/fhm/fmx\\_main.html](http://www.floodmaps.fema.gov/fhm/fmx_main.html)

The City of Tulsa can supply elevation certificates for most structures in a regulated floodplain built after October 1991 and for most floodplain properties built after 1971. Insurance agents selling flood insurance policies will need a copy of the elevation certificate.

Tulsa, a member of FEMA's Community Rating System (CRS), has some of the lowest flood insurance premiums in the nation due to the City's Class 2 rating in the CRS program. Participating communities must maintain records of the elevation of the lowest floor of any new building and any building where substantial improvements have been made in the floodplain.

Copies of the elevation certificates are available to property owners and their agents. Please contact the City's Customer Care Center at **(918) 596-2100** to request one. To find more information about flood insurance, visit: [www.fema.gov/national-flood-insurance-program](http://www.fema.gov/national-flood-insurance-program)

## 04 TULSA EMERGENCY SIRENS

WHAT DO SIRENS TELL YOU?

Being prepared when disaster strikes helps save lives and property. It can also prevent injury and decrease recovery costs. Knowing about warning sirens and understanding the different siren tones can help you take the right protective action.

Tulsa has 90 siren locations in and near the city. Each siren has a range of approximately one-mile radius. The sirens' tones warn citizens about severe weather and other civil emergency threats. Tulsa's warning sirens are tested live each Wednesday at noon, weather permitting. The sirens are also tested silently if we are unable to do live tests due to the weather.

### THREE TYPES OF SOUNDS

- (•••) Three-minute "steady, one-note" tone** – is activated when the National Weather Service issues a tornado warning including the City of Tulsa. The tone is also activated if the National Weather Service forecasts 80 mph winds within 30 minutes of the City of Tulsa. This tone is steady, but may sound like it is changing due to changes in wind velocity and direction. Upon hearing the tornado warning/high-wind tone, citizens should seek shelter immediately and monitor their NOAA weather radios and the broadcast media for further information.
- (•••) Three-minute "high-low" tone** – is activated when the National Weather Service issues a flood warning for the City of Tulsa and the City of Tulsa's Hydrology Department, in coordination with TAEMA and first responders, verifies flood waters are escaping creek or river channels and are threatening structures. Upon hearing the flood sirens, citizens should immediately move to higher ground and monitor their NOAA weather radios and the broadcast media for further information. During any flood or high-water event, motorists should avoid driving through flood waters, and remember to "Turn Around – Don't Drown."
- (•••) Three-minute "waving" tone** – is similar to the "wailing" sound made by a police and fire vehicle and is used only to warn of nuclear attacks.

Sirens are only a part of Tulsa's warning systems and are intended to warn people who are outdoors about impending dangers. The warning system also includes local news media, NOAA Weather Radios and even some local wireless phone and pager services. You're encouraged to monitor the local media for daily weather conditions and plan your day's activities while keeping the weather in mind. To register for notifications from the state or federal government, visit: [www.ok.gov/notifications/index.php](http://www.ok.gov/notifications/index.php)

You can also listen to Tulsa's different types of warning sirens when you visit: [www.cityoftulsa.org/city-services/flood-control/sirens.aspx](http://www.cityoftulsa.org/city-services/flood-control/sirens.aspx)