



01 RECYCLING SMARTER

CURBSIDE RECYCLING BEGINS AGAIN

Tulsa's recycling plant is scheduled to reopen in December, and starting Dec. 6, the residential haulers will start separating refuse and recycling to prepare for this change. Please remember to separate out aluminum and steel cans, cardboard and paper, plastic bottles and jugs, and glass bottles and jars and put them in the blue recycling cart.

Below is a list of items that are not accepted in the blue recycling cart.

DO NOT RECYCLE IN THE BLUE CART:

- Aluminum Foil
- Batteries
- Bubble Wrap
- Ceramics
- Electronics and Appliances
- Food-Soiled Containers
- Green/Yard Waste
- Hangers and Wires
- Hazardous Chemicals
- Hoses and Cords
- Plastic Bags, Flexible Film Plastics, and Tarps
- Styrofoam
- Textiles, Clothing, Blankets and Shoes

For a full list of items that are not accepted in the blue recycling cart, please visit: www.tulsarecycles.com

CITY LIFE

DECEMBER 2021

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+ PLUS: GUARD AGAINST FROZEN PIPES IN WINTER

WWW.CITYOFTULSA.ORG | TULSA311@CITYOFTULSA.ORG | CALL 311

Tulsa

A New Kind of Energy.



02 HOLIDAY TRASH SERVICE

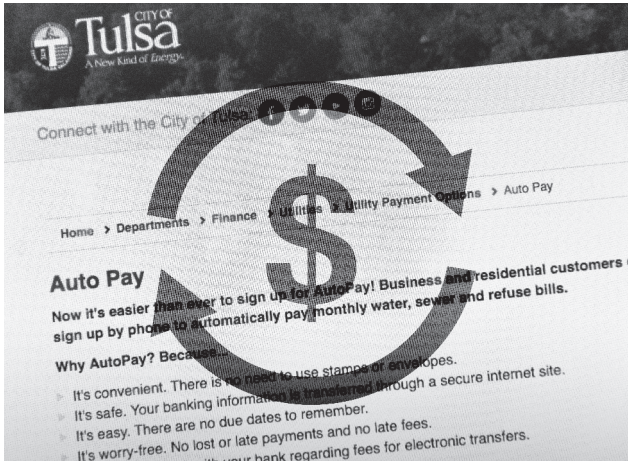
COLLECTION SCHEDULE WILL CHANGE

Because Christmas Day and New Year's Day both fall on Saturdays this year, customers whose trash is picked up twice a week on Wednesdays and Saturdays will have their second collection day change to Friday, Dec. 24, and Friday, Dec. 31. All other customers' trash will be picked up according to the regular schedule.

After the holidays, the City of Tulsa offers a couple options for disposal of live Christmas trees. During December and January, residents may put trees at the curb on their primary collection day, to be taken with other refuse to the trash-to-energy plant. For curbside pickup, trees need to be cut into 4-foot sections so they fit into the hopper of the refuse trucks. Artificial trees need to be put in the gray trash cart.

Tulsa residents also may bring their live Christmas trees to be ground into mulch at the City's Mulch Site, 2100 N. 145th East Ave. Trees brought to the site must have all decorations removed. Hours for the mulch site recently have changed: it is open Sundays noon to 5 p.m., and Monday through Saturday, 7:30 a.m. to 5 p.m. For Christmas and New Year's, the mulch site will be closed Dec. 24, 25, and 31, 2021, and Jan. 1, 2022.

Looking beyond the holidays to the winter of 2022 – if snow and ice storms hit, they will likely affect refuse, recycling, bulky waste and other trash related services. Services may be interrupted until streets become safe to travel.



03 SWITCH TO AUTO PAY

CHOOSE EASIER WAY TO PAY BILLS

As the year 2021 comes to an end and you're planning for 2022, consider simplifying how you pay your City of Tulsa utility bill – choose AutoPay, with these benefits:

- **Easy / Worry Free** – no due dates to remember, no lost or late payments/late fees.
- **Safe** – your banking information is transferred through a secure internet site.
- **Convenient** – no stamps or envelopes required.
- **FREE!** Check with your bank regarding fees for electronic transfers.

Any utility customer without a past-due balance and who has not had more than one returned payment within the last 12 months may participate in AutoPay. You can now enroll in the AutoPay program by accessing your account online at www.cityoftulsa.org/utilities. For questions, you can call a City of Tulsa Customer Care Center representative at **311** or **(918) 596-9511** or email Tulsa311@cityoftulsa.org.

With AutoPay, your monthly balance will be automatically deducted from your bank account on the due date every month. Monthly utility bills will continue to be mailed to you for your records, but you won't have to mail a payment.

FREEZING PIPES

SAFEGUARD YOUR HOME THIS WINTER

Water expands when the temperature drops below 32 degrees Fahrenheit (0 degrees Celsius). Freezing pipes are a concern from December to February, especially when outside temperatures dip below 20 F. Help safeguard your home before, during and after a pipe freezes and bursts:

PREVENTION:

- **Disconnect garden hoses; install covers on outside faucets.**
- **Insulate outside walls and unheated areas of your home.**
- **Consider weather sealing your windows.**

IF YOU SUSPECT YOUR PIPES MAY BE FROZEN:

- **Call the City of Tulsa at 311, or after hours call the water emergency number at (918) 596-9488.**
- **If the water is frozen on the customer's side of the meter can, call a plumber to thaw your service line or soak towels with hot water and wrap them around the pipe.**

IF A PIPE BURSTS:

- **If your home has an independent/private shut-off valve, shut off the water.**
- **If not, call the City of Tulsa at 311, or after hours call water emergency at (918) 596-9488.**
- **Call a plumber to fix pipes inside the home.**

The Water and Sewer Department does not read meters when the outside temperature is 28 degrees or below. Keep the meter can lid closed to trap warm air and prevent frozen pipes.



04 FIRE SAFETY TIPS

BE EXTRA ALERT DURING THE WINTER

Home fires increase during the coldest winter months: December, January and February. Holiday cooking, decorations and unsafe heating are a few causes. Please note the following*:

- **Cooking is the leading cause of all winter home fires.**
- **Heating is the second leading cause of home fires.**
- **5 to 8 p.m. is the most common time for winter home fires.**
- **Most winter fires occur in one- and two-family homes.**

Common sense can reduce fires. When cooking, stay engaged and alert to what you are doing. If a fire occurs in the oven or microwave, turn off the heat and don't open the door to the appliance. Don't try to remove what's burning or you risk getting burned.

Use caution when heating food and heating your home. Keep combustibles away from space heaters and fireplaces. Never leave the home with a space heater or fireplace burning. Make sure your fireplace is cleaned regularly. Only burn dry wood or artificial logs. Don't use trash, gift wrap or rolled newspaper logs. These are common causes of flying embers.

Lastly, make sure you have a working smoke detector and carbon monoxide detector to alert you should a danger exist.