



01 SCHOOLS RE-OPEN

BE ALERT AND DRIVE WITH CARE

It's back-to-school time for Tulsa area public schools. Please drive safely and follow the laws protecting school children. City ordinances require drivers to drive 25 miles per hour through residential areas and in school zones when school zone signs are activated. Penalties for violation include fines up to \$500 and/or up to 30 days in jail.

When driving near a school, be alert for crossing guards and prepare to stop when children step off the curb. Failure to obey a crossing guard is a violation of City ordinances. Crossing guards lead Tulsa students across major streets, but students can cross unassisted at other locations. Children also benefit from learning safe pedestrian practices to always follow.

Motorists must also take extra care when driving near school buses. Students loading or unloading from school buses are at risk when drivers ignore red flashing bus lights. City ordinances require drivers going in both directions to stop for a school bus when the red lights are flashing.

Protecting children is more than just following the law. Even if drivers do all the right things, enthusiastic children can forget the rules and dart into a street without warning. Please keep our neighborhoods and all school zones you pass through a safe place for everyone.



CITY LIFE

AUGUST 2020

IN THIS EDITION OF CITY LIFE

01

SCHOOL ZONE SAFETY

Be Alert: Follow laws protecting children. Drive 25 mph in school zones.

02

911 EMERGENCY CALLS

Call 911 in a life-threatening situation. 911 Center also has job openings.

03

KEEP STREAMS CLEAN

Prevent stormwater pollution. Storm sewers drain to creeks and rivers.

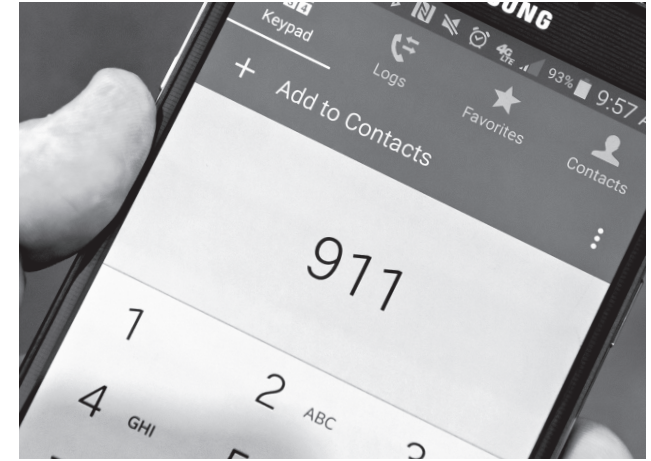
04

EMSACARE ENROLLMENT

Each year in August, Tulsans may opt in or opt out of the EMSAcare program.

+ PLUS: TRASH WILL BE COLLECTED ON LABOR DAY.

WWW.CITYOFTULSA.ORG | TULSA311@CITYOFTULSA.ORG | CALL 311



02 CALL 911 FOR HELP

911 CENTER ALSO HAS JOB OPENINGS

To report a life-threatening emergency, dial 9-1-1 as quickly as possible. Remember: 9-1-1 is when you need to *save a life, stop a crime or report a fire*. If you are calling Police, Fire or another City department for a non-emergency reason, use the following phone numbers: **Police:** (918) 596-9222; **Fire:** (918) 596-9977; **Customer Care Center:** 311 or (918) 596-7777 (outside city limits); or **Water & Sewer Services:** (918) 596-9511.

Emergency Calls to 9-1-1 – Stay on the line and do not hang up. Remain calm and answer the questions that you are asked so your call can quickly be assigned to Police, Fire and/or medical responders. The most important detail you can give is the address or location of the emergency. If you call about a fire or a medical emergency, you will be transferred to those dispatch areas after the initial call pickup.

Calling 9-1-1 By Mistake – If you accidentally dial 9-1-1, stay on the line and say you called by mistake. That's much faster than the call-taker having to call you back or sending an officer to check on you.

Tulsa's 911 Center has immediate job openings for call takers, with paid training provided. The position includes City of Tulsa benefits and a progression program for advancement. See www.cityoftulsa.org/jobs

03 SAVE OUR STREAMS

KEEP STORM SEWERS POLLUTANT-FREE

The City of Tulsa's storm sewer system is the series of outside drains located in our streets that route rainwater to creeks, lakes and rivers. The water that goes into these drains is not cleaned or treated before it reaches them. This makes it very important to not let pollutants spill on the ground and enter our storm sewer system.

City workers regularly monitor the system for pollution. Crews also routinely remove debris from drains and sewers to prevent water from backing up into streets and homes. It is illegal to introduce pollutants into the system. Pollutants include lawn chemicals, car fluids, soaps, leaves and grass, pet waste and basically anything that isn't pure rainwater.

It is important to protect the quality and control the quantity of the water flowing into the drainage system. Here are steps you can take to protect Tulsa's creeks and reduce flood risks.

- **Maintain vehicles to prevent fluid leaks. Don't pour used motor oil, antifreeze, pesticides or other pollutants into storm drains.**
- **Pick up pet waste and dispose of it in the sanitary sewer, throw it in the trash or bury it in the yard to prevent harmful bacteria from entering our storm sewer system.**
- **Use a mulching mower or bag grass and leaves instead of blowing them into streets. Yard wastes clog storm drains and deplete oxygen in the water. Fish need oxygen to survive.**
- **Apply fertilizers and pesticides properly. Read labels to determine how much and when to apply. The Master Gardener program has volunteers trained to answer questions about pesticides and fertilizers. Call the Master Gardener Hotline at (918) 746-3701 or visit: www.tulsamastergardeners.org**
- **Pick up litter around your home or business so that it doesn't collect on drain inlets or clog sewer pipes.**
- **Report storm drain issues such as blockage, improper disposal of yard wastes and/or illegal fluid discharges by calling 311 or visiting www.Tulsa311.com**



Refuse, recycling and bulky waste WILL be collected on Labor Day – Sept. 7, and on customers' regularly scheduled days that week.

Starting this year, there are only three holidays when trash, recycling and bulky waste will not be collected, and collections will be delayed one day:

- **Thanksgiving Day**
- **Christmas Day**
- **New Year's Day**

For the weeks that include Thanksgiving, Christmas and New Year's Day, trash, recycling and bulky waste **will not be collected on the holiday, and collections will be delayed one day.**



04 EMSACARE OPTION

CHOOSE TO OPT IN OR OUT IN AUGUST

Each year in the month of August, Tulsa utility customers have the option to change their enrollment status in the EMSAcare program. They may choose to opt in or opt out of the program.

Customers who are already enrolled in EMSAcare do not have to do anything to stay enrolled. The EMSAcare fee of \$5.45 will continue to be added to their utility bill each month. To check if you are currently enrolled, look on your utility bill for a line item titled "EMSA Medical Services Program."

Customers who are not currently enrolled in EMSAcare but would like to sign up can contact the Customer Care Center at (918) 596-9511, Monday through Thursday from 7:30 a.m. to 6 p.m. and Friday from 7:30 a.m. to 1 p.m., or visit www.cityoftulsa.org anytime until Aug. 31. Customers also may cancel their EMSAcare service using the same contact information.

EMSAcare is a subscription program by EMSA (Emergency Medical Services Authority) that covers the out-of-pocket costs of emergency medical ambulance transport for you and permanent members of your household. This applies to residents either with insurance or without insurance. For complete details, see www.emsaonline.com