



## 01 SWITCH TO AUTOPAY

### CHOOSE EASIER WAY TO PAY BILLS

As the year 2019 comes to an end and you're planning for 2020, consider simplifying how you pay your City of Tulsa utility bill – choose AutoPay. When you sign up for AutoPay, you'll enjoy these great benefits:

- **Easy / Worry Free – no due dates to remember, no lost or late payments/late fees.**
- **Safe – your banking information is transferred through a secure internet site.**
- **Convenient – no stamps or envelopes required.**
- **FREE! Check with your bank regarding fees for electronic transfers.**

Is AutoPay right for you? Any utility customer without a past-due balance who has not had more than one returned payment within the last 12 months may participate in AutoPay. For more details, visit [www.cityoftulsa.org/utilities](http://www.cityoftulsa.org/utilities) or call a City of Tulsa Customer Care Center representative at (918) 596-9511. Our Customer Care representatives will answer your questions and guide you through the process of signing up.

With AutoPay, your monthly balance will be automatically deducted from your bank account on the due date every month. Monthly utility bills will continue to be mailed to you for your records, but you won't have to mail a payment.

# CITY LIFE

## DECEMBER 2019

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### IN THIS EDITION OF CITY LIFE

<p>01 <b>CHOOSE AUTOPAY</b></p> <p>Save time and stamps: pay your bill online through your bank account.</p>	<p>02 <b>PREVENT HOME FIRES</b></p> <p>In the winter, be careful with cooking, heating and holiday decorations.</p>
<p>03 <b>SEASON'S RECYCLING</b></p> <p>Learn what can or can't be recycled when discarding after the holidays.</p>	<p>04 <b>ENROLLMENT TIME</b></p> <p>Tulsa Public Schools currently enrolling students for next school year.</p>

**+ PLUS: GUARD AGAINST FROZEN PIPES IN WINTER**

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WWW.CITYOFTULSA.ORG | TULSA311@CITYOFTULSA.ORG | CALL 311



## 02 FIRE SAFETY TIPS

### BE EXTRA ALERT DURING THE WINTER

Home fires increase during the coldest winter months: December, January and February. Holiday cooking, decorations and unsafe heating are a few causes. Please note the following\*:

- **Cooking is the leading cause of all winter home fires.**
- **Heating is the second leading cause of home fires.**
- **5 to 8 p.m. is the most common time for winter home fires.**
- **Most winter fires occur in one- and two-family homes.**

Common sense can reduce fires. When cooking, stay engaged and alert to what you are doing. If a fire occurs in the oven or microwave, turn off the heat and don't open the door to the appliance. Don't try to remove what's burning or you risk getting burned.

Use caution when heating food and heating your home. Keep combustibles away from space heaters and fireplaces. Never leave the home with a space heater or fireplace burning. Make sure your fireplace is cleaned regularly. Only burn dry wood or artificial logs: Don't use trash, gift wrap or rolled newspaper logs. These are common causes of flying embers.

Lastly, make sure you have a working smoke detector and carbon monoxide detector to alert you should a danger exist.

## 03 HOLIDAY RECYCLING

### BLUE CART DO'S AND DON'TS

As we enjoy celebrating the holidays with decorations and gifts, we have more to throw away – either in our gray trash cart or blue recycling cart. Recycling is easy for Tulsa residents, especially during the holiday season. Most packaging and wrapping paper are recyclable in the City's blue recycling carts, such as cardboard boxes and basic wrapping paper without foil or glitter.

Please recycle aluminum and steel cans, cardboard and paper, plastic bottles and jugs, and glass jars and bottles.

Below is a list of items that cannot be recycled in the blue recycling cart and should be placed in the gray trash cart. For questions on what can be recycled, remember: *When in doubt, throw it out* – to learn more visit [www.TulsaRecycles.com](http://www.TulsaRecycles.com)

#### DO NOT RECYCLE

- Gift bags
- Foil, shiny or glitter wrapping paper
- Styrofoam or packing peanuts
- Flexible film plastics, bubble wrap, plastic bags or tarps
- Plastic strapping
- Ribbons or bows
- Tinsel
- Christmas lights
- Bulbs or ornaments
- Textiles – tree skirts, stockings or clothing
- Ceramics
- Electronics
- Artificial or live Christmas trees

A live Christmas tree doesn't have to fit in the gray trash cart. In December and January, residents may put trees at the curb on their primary collection day. Decorations should be removed, and trees need to be cut into 4-foot sections to fit into the hopper of the refuse trucks.

Tulsa residents also may bring their live Christmas trees to be ground into mulch at the City's Mulch Site, 2100 N. 145th East Ave. Trees brought to the site must have all decorations removed. The mulch site will be closed Dec. 24, 25, and 26, 2019, and Jan. 1, 2020.

## FREEZING PIPES

### SAFEGUARD YOUR HOME THIS WINTER

Water expands when the temperature drops below 32 degrees Fahrenheit (0 degrees Celsius). Freezing pipes are a concern from December to February, especially when outside temperatures dip below 20 F. Help safeguard your home before, during and after a pipe freezes and bursts:

#### PREVENTION:

- **Disconnect garden hoses; install covers on outside faucets.**
- **Insulate outside walls and unheated areas of your home.**
- **Consider weather sealing your windows.**

#### IF YOU SUSPECT YOUR PIPES MAY BE FROZEN:

- **Call the City of Tulsa at 311, or after hours call the water emergency number at (918) 596-9488.**
- **If the water is frozen on the customer's side of the meter can, call a plumber to thaw your service line or soak towels with hot water and wrap them around the pipe.**

#### IF A PIPE BURSTS:

- **If your home has an independent/private shut-off valve, shut off the water.**
- **If not, call the City of Tulsa at 311, or after hours call water emergency at (918) 596-9488.**
- **Call a plumber to fix pipes inside the home.**

The Water and Sewer Department does not read meters when the outside temperature is 28 degrees or below. Keep the meter can lid closed to trap warm air and prevent frozen pipes.



## 04 SCHOOL ENROLLMENT

### PLAN FOR 2020-2021 ACADEMIC YEAR

Tulsa Public Schools enrollment for the 2020-2021 academic year takes place between Dec. 9, 2019, and Jan. 31, 2020.

Tulsa Public Schools also will have a Schools Expo on Jan. 11, 2020, 10 a.m. to 2 p.m. at the Cox Business Center, 100 Civic Center. During enrollment, families can:

- **Complete just one application for neighborhood, magnet, and charter schools;**
- **Select up to six schools that meet their child's needs and interests; and**
- **Submit their applications and documents during one enrollment period.**

Enroll online at [www.tulsaschools.org/enrolltulsa](http://www.tulsaschools.org/enrolltulsa) or at one of the following locations:

- **Enrollment Center – 2819 S New Haven Ave.**
- **Martin Regional Library (Spanish available) – 2601 S Garnett Rd.**
- **Rudisill Regional Library – 1520 N. Hartford Ave.**
- **Tulsa Central Library – 400 Civic Center**
- **Zarrow Regional Library – 2224 W. 51st St.**